

Toll-Free Numbers

Available with most XO Voice Services



Add domestic Toll-Free Numbers to your XO Voice service. Select from a range of optional calling features, and consult with your XO sales representative about the features best suited for your business. Many Toll-Free Numbers calling features are available individually or bundled in convenient packages.

Toll-Free Number Calling Features

Directory Listing

List your Toll-Free Numbers in yellow pages or other directories

Call Area Selection

Block calls to your Toll-Free Numbers from outside your service area

Day of Week, Day of Year (Holiday), Routing

Project an image of a 24/7 business by rerouting Toll-Free Number calls to another location in a different time zone

Dialed Number Identification Service

Get advance notice of which number a caller entered—so you know how to answer the inbound call

Alternative Routing

Reroute calls to another location in the event of an emergency—so you don't lose important calls

Disconnect Referral Messages

Notify and redirect customers to your new number whenever you disconnect an old Toll-Free Number

FOR MORE INFORMATION, CONTACT YOUR XO REPRESENTATIVE, VISIT XO.COM OR CALL **866.349.0134**



Geographic-Based Rerouting

Help streamline traffic use based on state or region

Overflow Routing (Route Advance)

Help control potential congestion on your Toll-Free Number lines—to capture every incoming call

Payphone Blocking

Block calls from people who call your business Toll-Free Numbers from a payphone—so you avoid paying payphone surcharges

Percentage Allocation Routing

Allocate inbound Toll-Free Numbers traffic to route to different business locations to avoid calling congestion

Real-Time Automatic Number Identification

Pull customer information from a database so that the number of the caller displays before the call to your Toll-Free Number connects

Time of Day/Time of Interval Routing

Reroute Toll-Free Numbers by time of day, using 15-minute intervals

XO Communications provides the technology that helps business and wholesale customers compete in a hyper-connected economy. In the U.S., XO owns and operates one of the largest IP and Ethernet networks that customers rely on for private data networking, cloud connectivity, Unified Communications and voice, Internet access, and managed services.

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