

XO Communications Services, Inc.
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Title Page

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

XO COMMUNICATIONS SERVICES, INC.

REGULATIONS, DESCRIPTIONS, AND RATES OF INTRASTATE CHARGES
APPLYING TO MESSAGE TOLL SERVICES
WITHIN THE STATE OF OHIO

Effective: November 4, 2011

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SECTION 1 - DEFINITIONS

800/888 - A long distance call where the charges are incurred by the party receiving the call.

Company - Denotes XO Communications Services, Inc. and /or any Concurring Carriers.

Originating Off-Net - A call terminating on and placed via non-company owned or company leased facilities.

Originating On-Net - A call terminating on and placed via company owned or company leased local exchange facilities.

Station - The term "Station" denotes the network control signaling unit and any other equipment provided at the customer's premises which enables a customer to establish communications connections and to effect communications through such connections.

Station-to-Station - Two-Point Service is that service where the person originating the call from other than a public or semipublic coin telephone dials the telephone number desired and the call is completed without the assistance of a Company operator and the call is not billed to a number other than the originating number.

Terminating Direct - An 800/888 service whereby traffic is terminated to the customer location via a company owned or leased dedicated circuit.

Terminating Off-Net - A call terminating on and placed via non-company owned or company leased facilities.

Terminating On-Net - A call terminating on and placed via company owned or company leased local exchange facilities.

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SECTION 1 – DEFINITIONS (CONT'D)

Toll Free – Real Time ANI - Allows Customer to receive calling party's telephone number as a component of the call set-up.

Toll Free - Call Blocking/Area Code - Allows Customer to specify areas from which toll free calls can or cannot originate. Customer can block access by country, state, LATA or NPA.

Toll Free - Digital Number Identification Service - Allows Customer with multiple toll free numbers at the same location to identify and dynamically route the specific toll free numbers to a different point of termination.

Toll Free - Overflow to Dedicated - Allows Customer to control potential congestion of calls by sending overflow to a pre-determined dedicated access trunk.

Toll Free - Overflow to Switched - Allows Customer to control potential congestion of calls by sending overflow to a pre-determined switched access trunk.

Two-Point Message Toll Service - Furnishing facilities for telecommunications between different local calling areas in accordance with the regulations and schedule of rates specified in this document. The rates specified in this document are in payment for all services furnished between the calling and called stations.

XO - XO Communications Services, Inc.

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SECTION 2 – RULES AND REGULATIONS

The Rules and Regulations as set forth in XO's Local Exchange Services Tariff, P.U.C.O. Tariff No. 5, are hereby incorporated by reference.

2.1 Undertaking of Company

XO Communications Services, Inc. offers, subject to the terms and conditions specified in this Product Document, the use of its facilities where available for communications between customers.

2.2 Priority of Service

In case a shortage of facilities exists at any time either for temporary or protracted periods, the furnishing of Message Toll Service will be furnished, in all cases, pursuant to any applicable federal or state prioritization requirements.

2.3 Liability of the Company

The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other effects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in the Company's equipment occurs. Adjustments within the limits provided herein may be made by direct payment to the customer or by credit to the customer's account.

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SECTION 2 – RULES AND REGULATIONS

2.4 Use

2.4.1 Service is provided for use by the customer and may be used by others, when so authorized by the customer, provided that all such usage shall be subject to the provisions of this Product Document, and shall not affect the customer's responsibility for all payments required under this Product Document.

2.4.2 Use of Service for Unlawful Purposes

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Company receives other evidence that such service is or will be used for such purposes.

2.4.3 Use of Service With Customer-Provided Equipment

Customer-provided terminal equipment and communications systems may be connected to exchange facilities of the Company subject to the regulations, rates and charges applicable to the facilities as provided for in the Company's Product Documents.

2.5 Customer Specific Pricing (CSP)

Customer Specific Pricing arrangements for Toll services provided in this Product Document, can be furnished to meet the communications needs of specific customers on a case-by-case basis. Such Toll services will be provided to customers on a contractual basis. Each contract will be filed with the Commission under proprietary seal to become effective on one day's notice.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations specified in other sections of this Product Document.

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SECTION 2 – RULES AND REGULATIONS

2.6 Minimum Telephone Service Standards

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled “Telephone Customer Rights and Responsibilities.” These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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SECTION 3 - PRODUCTS AND SERVICES - CATEGORY ONE

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 3.1 through 3.12

3.1 Toll Free Service

3.1.1 Description

The Company provides both outbound and inbound (toll free) services. The service is flat rated and billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Document, the duration of each call for bill purposes will be rounded off to the nearest highest increment.

3.1.2. Timing of Messages

- A.** Chargeable time begins when connection is established between the calling station and the called station.
- B.** Chargeable time ends when the calling station “hangs up” thereby releasing the network connection. If the called station “hangs up” but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.2 Returned Check Charge

Checks with insufficient funds or from non-existing accounts will be assessed a Non-Recurring Charge as a penalty.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.3 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the state. Customers can reach a Directory Assistance Operator by dialing 411 or (NPA) 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

3.3.1 Each call to Directory Assistance will be charged as follows:

Current rates can be found in Section 4 – Price List

3.3.2 Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for the duration of the completed call as follows:

- (A) Customers placing the call from a telephone line that is subscribed to Company long distance service will be charged according to Customer's current Company rate plan.
- (B) Customers placing a call from a telephone line that is subscribed to Company local service only will be charged \$0.10 per minute for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

3.3.3 A credit will be given for calls to Directory Assistance as follows:

- (A) The Customer experiences poor transmission or is cut-off during the call; or
- (B) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of the placement of the call to Directory Assistance

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.4 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. A per minute of use charge will apply for operator-completed call in addition to the surcharges as specified in Section 3.6.1 will apply:

3.4.1 Description

Third Number Billing

Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls

Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Person to Person

Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station

Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.5 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including toll-free switched services traffic, and any 10-10-XXX dial around service traffic.

3.6 Private Line Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video. DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of up to 28 DS-1 channels or 672 voice, analog data, digital data channels. The facilities to the customer premises may be entirely on or off net, or a combination thereof. Customers may commit to one, two, or three year terms. If Customer terminates service before the term commitment expires, Customer is responsible for the full payment of the greater of the minimum monthly revenue commitment or the monthly recurring charges times the number of months remaining in the contract.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.7 X Options

X-Options* is a bundled offering for Business customers who purchase, at the same customer location, local exchange, outbound domestic long distance and DSL or Dedicated Internet Services from the Company. This service is subject to the availability of facilities and only offered where technically feasible. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate.

Rates as set forth in Section 4.6 of this document do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Pursuant to X-Options set-forth in the Company's Local Exchange Product Document, the Customer will receive a specified amount of monthly minutes of use for local exchange service and outbound domestic long distance service, depending on the option selected. Additional outbound domestic long distance minutes of use above the specified amount listed for each X-Option shall be billed in six (6) second increments after an initial billing increment of sixty (60) seconds at a rate specified in Section 4.6 of this document. Unused domestic long distance minutes may not be carried over to the subsequent months or transferred to other users.

In addition to the services offered in the bundle, Customers will be billed at the following rates for usage of the following optional services:

* Effective December 12, 2008, this product will be available only to current customers at their current location.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.7 X Options (Cont'd)

2.7.1 Toll Free Service

Calls will be billed in six second increments with an initial billing period of thirty seconds at the rate set forth in Section 4.6 of this document.

2.7.2 Directory Assistance

Customer's placing a Directory Assistance call as a X-Option Customer will be charged a rate of \$2.25 for each call.

2.7.3 X-Option Payphone Surcharge

A surcharge of \$0.30 per call will be charged for all originating payphone traffic including local and toll-free switched and dedicated services traffic, and any 10-10-XXX dial around service traffic.

2.7.4 Term Discounts

X-Option customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and local exchange and domestic long distance usage above the bundled minutes of use included in each X-Option. The discount will not be offered with any other discounts. The term discounts are as follows:

Term Length	Discount
2 Year	5% Discount
3 Years	10% Discount

*Effective December 12, 2008, this product will be available only to current customers.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.8 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.8 Reserved for Future Use

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.8 Reserved for Future Use

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.9 Switched Long Distance Product

3.9.1 The Switched Long Distance Product is a measured business switched direct dialed outbound communications service. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Document, the duration of each call for bill purposes will be rounded off to the nearest highest increment. Toll Free service (applicable MRCs can be found in Section 6.3), Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this document.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.10 XO Unlimited Business Plan

3.10.1 The XO Unlimited Business Plan is an outbound long distance calling plan available to Company's business customers who are also subscribed to Company's local, intraLATA, and interLATA service. Customers subscribing to this plan must make a one-year minimum commitment. The Monthly Recurring Charge includes both intraLATA and interLATA usage.

There is a 10 line maximum per service location. This Plan must be applied to all standard business lines at a given service location. The following restrictions apply to this offering: call-center applications are prohibited, including, but not limited to, auto-dialers; non-standard (e.g., excessive) internet connections and other data transmission are prohibited (services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard); and any use not consistent with standard business use, as reasonably defined by the Company, is prohibited. Toll Free service (applicable MRCs can be found in Section 4.1), Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this document.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.11 XO Long Distance Business Plan

3.11.1 XO Long Distance Business Plan is a long distance calling plan available to Company's who are also Company's local exchange customers. Customers must be subscribed to the Company's local, intraLATA, and interLATA service at the subscribed-to location. The plan includes outbound and inbound intraLATA and interLATA calling. Toll free calls that terminate on XO facilitates are included in the plan. A Monthly Recurring Charge will apply per service location. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this document.

Customer chooses a plan based on minutes of use. If Customer's service location monthly usage exceeds the minutes of use for the plan chosen, it will be charged a per minute overage rate. Unused minutes will not be carried over to a subsequent month. Monthly recurring charge does not include any taxes, surcharges, or fees. Calls are billed in six second increments except the XO LD Business Plan (\$0.00 MRC) which is billed in sixty (60) second increments. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this document.

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.12 Long Distance Reports

Long Distance Report Packages are available to Customers upon request. These reports show call detail in various formats and are available to Customers in various packages of reports. Customer may elect to purchase any or all of these packages and will be billed on a per package basis per month. Additionally, Customers may elect to receive any or all of the reports within a package. Customer will receive reports on a monthly basis once the report is requested. If Customer chooses any or all reports out of one package, it will bill charged for the entire package. If Customer chooses to receive reports from two or more packages, customer will be billed for each package individually. The reports included in the Long Distance Report Packages are as follows:

Package	Reports Available
Package A	Report Call Duration Outbound Report Call Duration Toll Free Report Long Duration Calls Outbound Report Long Duration Calls Toll Free
Package B	Report Daily Traffic Toll Free Report Frequently Called Number Toll Free Report High Cost Toll Free Report Hourly Usage Summary Toll Free Report Usage by State Toll Free
Package C	Report International Usage By Country Report International Usage Summary Report Multi Location Analysis
Package D	Report Daily Traffic Outbound Report Frequently Called Number Outbound Report High Cost Outbound Report Hourly Usage Summary Outbound Report Usage by State Outbound Report Usage Origination

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SECTION 3 - PRODUCTS AND SERVICES (CONT'D)

3.13 XO Corporate Long Distance Plan

XO Corporate Long Distance Plan is a long distance calling plan available to Customers who subscribe to Company's local or long distance facilities-based service. Customer subscribes to a monthly long distance revenue commitment level. Usage for domestic interstate dedicated and switched service and intrastate dedicated and switched service contribute to the Customer's commitment level. The commitment level subscribed to by the customer will determine the per minute rate billed to the Customer. If customer's monthly total usage does not meet its subscribed commitment level, customer will be charged the difference between its usage and its commitment level.

Customers must subscribe to this service for a minimum of one year.

Operator Assistance and Directory Assistance services are not included in this plan, but are available to customers subject to the provisions of this tariff. Switched usage will be charged at the per minute rate described in this tariff's Switched Long Distance Product.

The service is billed in six (6) second increments after an initial billing increment of six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. The monthly recurring charge does not include any taxes, surcharges, or fees.

For Customers subscribed to the \$10,000 commitment level, toll free usage cannot exceed 60percent of customer's total long distance usage. If Customer exceeds this 60 percent threshold, it will be billed at the applicable LD usage rates for the next lower commitment level.

3.14 Administrative Service Charge

The Administrative Service Charge is being applied to help recover administration and system support costs associated with providing, maintaining, and ensuring quality of service.

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SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category Two - Sections 4.1 through 4.5

4.1 General

4.1.1 Description

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this document. The toll service charges specified in this Section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this document.

IntraLATA toll calling includes the following types of calls: direct dialed, collect, 3rd number billed, special toll billing, person to person calling and other station to station calls.

4.1.2 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- A. **Station to Station Service** is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- B. **Person to Person Service** is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

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SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.2 Message Toll Service

4.2.1 Definition

Two point message toll telephone service is that of furnishing toll connections between two main stations or PBX trunk lines, or a combination thereof.

4.2.2 Classes of Service

A. Two classes of two point message toll telephone service are offered, namely, customer dialed service and operator handled service. Operator handled service is offered for station-to-station calls and person-to-person calls.

B. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year=s Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the rate applicable is the Evening rate, unless a lower rate would normally apply.

4.2.3 Customer-Dialed Service

Customer-dialed service is that service where the person originating the call, dials the telephone number desired without the assistance of the telephone company operator, or when facilities are not available for dial completion, gives to a telephone company operator the telephone number of the desired telephone, private branch exchange system, or private branch exchange station which is reached directly rather than through a private branch exchange attendant; or gives the telephone number assigned to the mobile carrier customer for interconnected service.

4.2.4 Collect Call (Reversed Charge)

Subject to the provisions following, station-to-station and person-to-person calls (including messenger charges, if applicable) may, upon request, be:

A. Collect, i.e., charged against the called telephone number provided the charges are accepted at the called telephone number, and completed to other than public or semi-public telephones;

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SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.2 Message Toll Service, (Cont'd.)

4.2.5 Timing of Messages

- A.** With respect to customer-dialed, automated station-to-station, customer-dialed operator assisted and operator-handled station-to-station and third number billed calls, a message is considered as starting at the time telephone communication is established between the calling station and the called telephone number, mobile carrier operator, PBX system, or PBX station reached directly rather than through a PBX attendant
- B.** With respect to operator-handled person-to-person calls, a message is considered as starting at the time telephone communication is established between the person calling and (1) the Particular Person called, (2) another party acceptable to the person calling, (3) the PBX station reached through a PBX attendant, or (4) the particular mobile carrier station called, or another mobile carrier station acceptable to the calling party.
- C.** Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- D.** Chargeable time does not include time lost because of faults or defects in the service.

4.2.6 Time of Day

- A.** The time legally or commonly in use at the rate center of the calling station determines the rate period for customer-dialed calls.
- B.** In cases where a message begins in one rate period and ends in another, the discount is computed in accordance with regulations in this section.

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SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.2 Message Toll Service, (Cont'd.)

4.2.7 Method of Applying Rates

- A.** Two point message toll telephone service rates between points are based on the rate distance between rate centers.
- B.** Message toll telephone service rates between points in Ohio are based on the airline distance between rate centers.
- C.** The rate centers and central offices for the State of Ohio are provided in industry publications. Under the list of rate centers the columns headed AV@ and AH@ contain the vertical and horizontal coordinates for each rate center.
- D.** For the purpose of determining airline mileage, vertical and horizontal grid lines have been established across the State of Ohio. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map-projection equations. A pair of V-H coordinates locates a rate center, for determining airline mileage, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained herein.

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SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.2 Message Toll Service, (Cont'd.)

4.2.8 Determination of Toll Rate Distances Between Points Within the State of Ohio

To determine the rate distance between any two rate centers proceed as follows:

- Step 1:** Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.
- Step 2:** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.2 Message Toll Service, (Cont'd.)

4.2.9 Schedule of Rates, (cont'd.)

B. Rates Discounts

Automatic volume discounts will be provided to non-residence customers. The volume discount is based on the total dollar usage per month, per account, for customer-dialed station-to-station calls originating from designated exchange areas as set forth in the Pricing List. When application of the discount results in a fractional charge, the amount will be rounded up to the nearest cent. Discounts do not apply to residential service. The rate discounts are as follows:

Current rate discounts can be found in Section 5.1

The discounts identified as minimum are numerically higher than the discounts identified as maximum because the minimum shows the lower bound of the effective rate to the customer and the maximum shows the upper bound of the effective rate to the customer.

Rate Periods

Day	8am-5pm	M-F
Evening/Holiday	5pm-11pm	M-F
Night/Weekend	11pm-8am	M-F (Saturday/Sunday all day)
Holidays:	Christmas, New Year's, July 4 th , Thanksgiving, Labor Day	

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.2 Message Toll Service, (Cont'd.)

4.2.9 Schedule of Rates, (cont'd.)

C. Messages Placed by Hearing and/or Speech Impaired Persons

The regulations and rate discounts set forth herein will apply to direct distance dialed messages placed by a hearing and/or speech impaired person.

1. Regulations

- a.** For purposes of this document, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, or speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- b.** Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, are eligible to receive a discount off their message toll service rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired are eligible to receive a discount off their message toll services rates.

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.2 Message Toll Service, (Cont'd.)

4.2.9 Schedule of Rates, (cont'd.)

C. Messages Placed by Hearing and/or Speech Impaired Persons, (continued)

2. Rate Discounts

Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired:

Off the price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 7:59 a.m. Monday through Friday, all day Saturday, all day Sunday and on New Year=s Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

D. Message Toll Calls Placed through the Telephone Relay Service (TRS)

All message toll service calls placed through the Telephone Relay Service (TRS) are eligible to receive a discount off the message toll service rates. The rate discounts are the same as those set forth in the paragraph preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like services.

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.3 Uni-rate Long Distance Service (ULD)

4.3.1 Description

Uni-Rate Long Distance Service (ULD) is a communications service which is available for use by the Customer twenty-four (24) hours a day. The Customer may originate ULD from locations served by the Company and may terminate in all locations within the state but outside of the LATA from which the call is placed. ULD calls will be billed in six (6) second increments after an initial billing increment of sixty (60) seconds per call.

4.3.2 Variations

The service is offered in two variations depending on the method that the Customer employs to gain access to the Company's network for use of the service:

4.3.3 Presubscription

ULD is offered in Feature Group D (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's ULD service, such that "1+" interLATA calls are automatically routed to the Company's network.

4.3.4 Dedicated

ULD is offered to the extent that facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

4.3.5 Rates and Charges

Current rates can be found in Section 5.2

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.4 Across America 1+ Plans

Across America 1+ service plans are available to Facility- and Resale-based local exchange end users. Across America 1+ Plan rates apply to both direct dialed (1+) and Toll Free Services (TFS). For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Toll-free calls will be billed in six (6) second increments after an initial billing increment of sixty (60) seconds. Certain plans have additional requirements, which are noted in the plan description below. For toll Free Service (TFS), the following rates apply to all traffic originating and terminating within the state.

A. Allegiance Telecom 9.9 LD/TFS

Customers subscribing to this plan must choose Allegiance as their interexchange carrier for InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this document.

B. Small Business 7.9 LD/TFS

Small Business 7.9 LD plan requires a minimum \$5.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose Allegiance as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this document.

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.4 Across America 1+ Plans, (Cont'd.)

C. Business Value 6.9 LD/TFS

Business Value 6.9 LD plan requires a minimum one-year term commitment and minimum of \$50.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose Allegiance as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this document.

D. Business Saver 5.9 LD/TFS

Business Saver 5.9 LD plan requires a minimum one-year term commitment and a minimum of \$200.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose Allegiance as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this document.

Effective: June 1, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.5 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard document usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the “#” symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

4.6 True Savings Long Distance Rate Plan

True Savings offers interLATA intrastate calling that requires a Minimum Monthly Usage Commitment, per service location in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Customers subscribing to this plan must choose the Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

4.7 Administrative Service Charge

The Administrative Service Charge is being applied to help recover administration and system support costs associated with providing, maintaining, and ensuring quality of service. The Administrative Service Charge will be applied as follows:

	<u>Per Billing Invoice</u>
Monthly Recurring Charge	\$12.50

Effective: November 4, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 4 - PRODUCTS AND SERVICES - CATEGORY TWO (CONT'D)

4.8 Returned Check Charge

Checks with insufficient funds or from non-existing accounts will be assessed a Non-Recurring Charge as a penalty.

4.9 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

Effective: November 4, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 5.1 through 5.13

5.1 Toll Free Services

Local customers	
Less than \$3000	\$ 0.08 per MOU
Over \$3000	\$ 0.07 per MOU

Long Distance Only Customers	
Less than \$3000	\$ 0.09 per MOU
Over \$3000	\$ 0.08 per MOU

5.2 Returned Check Charge

Non-Recurring Charge \$25.00

Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST (CONT'D)

5.3 Directory Assistance \$ 2.25 per call

5.4 Operator Assistance Surcharges

Third Party	\$ 2.25 per call
Collect-automated	\$ 2.00 per call
Collect-operator assisted	\$ 3.00 per call

Person-to-person - automated	\$ 3.00 per call
Person-to-person – operator assisted	\$ 3.00 per call
Station-to-station - automated	\$ 1.80 per call
Station-to-station – operator assisted	\$ 1.80 per call

Operator Completed Calls	\$0.20 per MOU
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(Material previously found on this page has been moved to Page 68)

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST (CONT'D)

5.5 Private Line Service

5.5.1 DS-1 Transport Rates

- A.** Rates for Off-Net Customers - one or both ends of circuit terminates at a location off of the Company network.

Minimum Monthly Revenue Commitment	\$250.00			
		One Year	Two Years	Three Years
Installation	\$500.00	\$500.00	\$500.00	\$500.00
Channel Mileage				
Monthly Recurring Charges Per DS0 Mile	\$0.099	\$0.096	\$0.091	

- B.** Rates for On-Net Customers - both ends of circuit terminate on the Company network.

Minimum Monthly Revenue Commitment	\$250.00			
		One Year	Two Years	Three Years
Installation	\$500.00	\$500.00	\$0.00	
Channel Mileage				
Monthly Recurring Charges Per DS0 Mile	\$0.080	\$0.075	\$0.070	

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.5 Private Line Service (Cont'd)

5.5.1 DS-1 Transport Rates (Cont'd)

(C) Rates for Forward Customers - both ends of circuit anticipated to terminate on the Company network within 24 months of service start date.

Minimum Monthly Revenue Commitment	\$250.00		
		One Year	Two Years
Installation	Not Available		Three Years
Channel Mileage		\$500.00	\$500.00
Monthly Recurring Charges Per DS0 Mile	Not Available	\$.075	\$.070
(D) Other non-recurring charges			
Non-recurring charges			
Cancellation prior to install			\$100.00
Cancellation during install, prior to acceptance			\$300.00

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.5 Private Line Service (Cont'd)

5.5.2 DS-3 Transport Rates

- (A) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off of the Company network.

Minimum Monthly Revenue Commitment \$2,000.00

	One Year	Two Years	Three Years
Installation	\$2,000.00	\$2,000.00	\$2,000.00
Channel Mileage			

Monthly Recurring Charges

Per DS0 Mile	\$.045	\$.042	\$.040
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- (B) Rates for On-Net Customers - both ends of circuit terminate on the Company network.

Minimum Monthly Revenue Commitment \$2,000.00

	One Year	Two Years	Three Years
Installation	\$2,000.00	\$2,000.00	\$0.00
Channel Mileage			

Monthly Recurring Charges

Per DS0 Mile	\$.040	\$.036	\$.033
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Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.5 Private Line Service (Cont'd)

5.5.2 DS-3 Transport Rates (Cont'd)

(C) Rates for Forward Customers - both ends of circuit anticipated to terminate on the Company network within 24 months of service start date.

Minimum Monthly Revenue Commitment	\$2,000.00		
		One Year	Two Years
Installation	Not Available		Three Years
Channel Mileage		\$2,000.00	\$2,000.00
Monthly Recurring Charges			
Per DS0 Mile	Not Available	\$.036	\$.033

(D) Other Charges

Non-recurring charges	
Cancellation prior to install	\$100.00
Cancellation during install, prior to acceptance	\$300.00
Monthly Recurring Charge	
3-1 Mux	\$500.00

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.5 Private Line Service (Cont'd)

5.5.3 OC-3 Transport Rates

- (A) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off of the Company network.

Minimum Monthly Revenue Commitment			ICB
	One Year	Two Years	Three Years
Installation	\$5,000.00	\$5,000.00	\$5,000.00
Channel Mileage			

Monthly Recurring Charges

Per DS0 Mile	ICB	ICB	ICB
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- (B) Rates for On-Net Customers - both ends of circuit terminate on the Company network.

Minimum Monthly Revenue Commitment			ICB
	One Year	Two Years	Three Years
Installation	\$5,000.00	\$5,000.00	\$00.00
Channel Mileage			

Monthly Recurring

Per DS0 Mile	ICB	ICB	ICB
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Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.5 Private Line Service (Cont'd)

5.5.3 OC-3 Transport Rates (Cont'd)

(C) Rates for Forward Customers - both ends of circuit anticipated to terminate on the Company network within 24 months of service start date.

Minimum Monthly Revenue Commitment	ICB		
	One Year	Two Years	Three Years
Installation	Not Available	\$5,000.00	\$5,000.00
Channel Mileage			
Monthly Recurring			
Per DS0 Mile	Not Available	ICB	ICB

(D) Other Charges

Non-Recurring charges	
Cancellation prior to install	\$150.00
Cancellation during install, prior to acceptance	\$600.00

Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.6 X Options

Long Distance	\$0.050 per MOU
Toll Free	\$0.050 per MOU
Directory Assistance	\$2.25 per call
Payphone Surcharge	\$0.50 per call

Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.7 Reserved for Future Use

Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.8 Switched Long Distance Product

	Per Minute Rate
IntraLATA	\$0.101**
Intrastate	\$0.101**

As of February 19, 2010, these rates will be available only to new customers
 IntraLATA/Intrastate \$0.037

5.9 XO Unlimited Business Plan

Monthly Recurring Charge, per line \$20.00

5.10 XO Long Distance Business Plan

A. IntraLATA/Interstate

Long Distance Packages	Monthly Recurring	Overage Rate Per Minute
XO LD Business Plan	\$0	\$0.069
XO LD Business Plan 200*	\$7.50	\$0.045
XO LD Business Plan 500	\$17.50	\$0.043
XO LD Business Plan 1500	\$45.00	\$0.041
XO LD Business Plan 2500	\$68.75	\$0.035
XO LD Business Plan 5000	\$137.50	\$0.034
XO LD Business Plan 7500	\$206.25	\$0.033
XO LD Business Plan 10,000	\$275.00	\$0.032
XO LD Business Plan 15,000	\$412.00	\$0.031
XO LD Business Plan 20,000	\$550.00	\$0.030
XO LD Business Plan 25,000*	\$625.00	\$0.029
XO LD Business Plan 30,000	\$750.00	\$0.028
XO LD Business Plan 35,000*	\$875.00	\$0.027
XO LD Business Plan 40,000*	\$1,000.00	\$0.019
XO LD Business Plan 60,000	\$1,080.00	\$0.025
XO LD Business Plan 80,000	\$1,360.00	\$0.019

Effective April 1, 2008, the following plan will be available to new customers:
 XO LD Business Plan 40,000 \$1,000.00 \$0.026

* Effective April 1, 2008, these plans will be available only to current customers.

** Effective February 19, 2010, these plans will be available only to current customers.

Effective: June 1, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.11 Long Distance Reports

Package	Reports Available	MRC
Package A	Report Call Duration Outbound Report Call Duration Toll Free Report Long Duration Calls Outbound Report Long Duration Calls Toll Free	\$10.00
Package B	Report Daily Traffic Toll Free Report Frequently Called Number Toll Free Report High Cost Toll Free Report Hourly Usage Summary Toll Free Report Usage by State Toll Free	\$10.00
Package C	Report International Usage By Country Report International Usage Summary Report Multi Location Analysis	\$10.00
Package D	Report Daily Traffic Outbound Report Frequently Called Number Outbound Report High Cost Outbound Report Hourly Usage Summary Outbound Report Usage by State Outbound Report Usage Origination	\$10.00

5.12 XO Corporate Long Distance Plan

Plan Name	LD Monthly Commitment	Dedicated Intrastate Rate Per Minute (1+ & toll free)
XO Freedom Plan	\$ 275	\$0.016
XO Capital Plan	\$ 720	\$0.016
XO Advantage Plan	\$ 1,080	\$0.016
XO Elite Plan	\$ 1,360	\$0.016
XO Professional LD Plan	\$ 1,800	\$0.016
XO National LD Plan	\$ 4,000	\$0.016
XO Executive LD Plan	\$ 7,000	\$0.016
XO Premiere LD Plan	\$10,000	\$0.016

5.13 Administrative Service Charge

	<u>Per Billing Invoice</u>
Monthly Recurring Charge	\$12.50

Effective: November 4, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 5 – PRICE LIST - CATEGORY ONE (CONT'D)

5.14 Historic Invoices

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

Effective: May 14, 2010

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 6 – PRICE LIST - CATEGORY TWO

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category Two - Sections 6.1 through 6.6

6.1 Message Toll Service

A. Rates (Business and Residential)

Mileage	DAY		EVENING		NIGHT & WKND	
	1 st Min.	Ea. Add	1 st Min.	Ea. Add	1 st Min.	Ea. Add
1-10	\$0.48	\$0.48	\$0.36	\$0.18	\$0.36	\$0.18
11-22	\$0.60	\$0.60	\$0.42	\$0.30	\$0.42	\$0.30
23-55	\$0.60	\$0.60	\$0.42	\$0.30	\$0.42	\$0.30
56-124	\$0.60	\$0.60	\$0.42	\$0.30	\$0.42	\$0.30
125-End	\$0.60	\$0.60	\$0.42	\$0.30	\$0.42	\$0.30

6.2 Uni-rate Long Distance Service (ULD)

Switched ULD	Per Minute \$0.3432
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Effective: June 1, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 6 – PRICE LIST - CATEGORY TWO (CONT'D)

6.3 Across America 1+ Plans

Monthly Recurring Charge, per toll-free number:	\$13.50
Non-Recurring Charge, per toll-free number	\$10.00

A. Allegiance Telecom 9.9 LD/TFS

Interstate InterLATA Rate Per Minute	\$0.0880
Term Minimum	Month to Month
Toll Usage Minimum	None

B. Small Business 7.9 LD/TFS

Interstate InterLATA Rate Per Minute	\$0.0880
Term Minimum	Month to Month
Toll Usage Minimum	\$5.00

C. Business Value 6.9 LD/TFS

Interstate InterLATA Rate Per Minute	\$0.0880
Term Minimum	One (1) Year
Toll Usage Minimum	\$50.00

D. Business Saver 5.9 LD/TFS

Interstate InterLATA Rate Per Minute	\$0.0880
Term Minimum	One (1) Year
Toll Usage Minimum	\$200.00

6.4 Public Telephone Surcharge

Surcharge, Per Call	\$0.90
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6.5 True Savings Long Distance Rate Plan

Minimum Monthly Usage Commitment	\$ 14.95
InterLATA Intrastate, Per Minute	\$ 0.0550

6.6 Administrative Service Charge

	<u>Per Billing Invoice</u>
Monthly Recurring Charge	\$12.50

Effective: November 4, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 6 – PRICE LIST - CATEGORY TWO (CONT'D)

6.7 Returned Check Charge

Non-Recurring Charge \$25.00

6.8 Historic Invoices

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7 – GRANDFATHERED SERVICES

7.1 Message Toll Service - *As of September 25, 2005, this product will only be available to current customers at their current locations*

7.1.1 Description

The service is flat rated and billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Document, the duration of each call for bill purposes will be rounded off to the nearest highest increment.

7.1.2 Timing of Messages

- A.** Chargeable time begins when connection is established between the calling station and the called station.
- B.** Chargeable time ends when the calling station “hangs up” thereby releasing the network connection. If the called station “hangs up” but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- C.** Chargeable time does not include time lost because of faults or defects in the connection.

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.1 Message Toll Service, (Cont'd.) - *As of September 25, 2005, this product will only be available to current customers at their current locations*

7.1.3 Rates

Local customers	Per Minute
Less than \$3000	\$0.08
Over \$3000	\$0.07
Long Distance Only Customers	
Less than \$3000	\$0.09
Over \$3000	\$0.08

MTS (Grandfathered November 29, 1998)

Toll Free Services	Per Minute
Per minute usage	\$0.115
Direct	\$0.100

MTS (Grandfathered March 7, 1998)

Local customers	\$0.095
MTS Only Customers	\$0.105

Volume Discounts

\$2501 to \$5000	\$0.085
\$5001 to \$7500	\$0.080
\$7501 to \$10,000	\$0.075
\$10,001 and up	\$0.070

Term and Volume Discounts (Grandfathered October 5, 1997)

\$500-\$999	10%
\$1000-\$2999	15%
\$3000-\$4999	20%
\$5000 +	25%

Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.2 XO Gold and Platinum Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*

XO's Gold and Platinum Services provide XO's customers with direct dialed communications services which are available for use by its customers on a twenty-four (24) hours a day seven days a week basis. Customers may originate Gold and Platinum services from locations served by the Company, and may terminate such calls to any location within the State of Ohio. Gold and Platinum Services include 1+ Outbound and Inbound Service, Operator Assistance and Directory Assistance Services as set forth below. Customers may not substitute other services or rates for those set forth in this section or other sections of this document that are associated with the Gold and Platinum Service, excepted as explicitly permitted by the terms and conditions of the Gold and Platinum Service.

For the purposes of this Section, timing of messages will be determined by the following method.

- (A) Chargeable time begins when connection is established between the calling station and the called station.
- (B) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.2 XO Gold and Platinum Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*

7.2.1 Usage Rates

Usage Rates for Gold and Platinum Services are billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent. XO Platinum is an On-Net service where XO is the provider of dial tone. XO Gold is an Off-Net service where the local dial tone is provided by a LEC other than XO. If the Company offers intraLATA service(s) elsewhere in this document at rates that are different then the intraLATA rates set forth in above section, the customer at its option can substitute such rates for the intraLATA rates set forth in the above section.

	Per Minute
Platinum Rate	\$0.078
Gold Rate	\$0.10

Customers who enter into Service Order Agreements on or after April 19, 2001 will receive the following rate for Platinum service:

Platinum Rate	\$0.0693
Payphone Surcharge, per call	\$0.50

7.2.2 Non-Company Access Lines (Local Loops)

Where XO is not the provider of special access to the customer, XO may, at the customer's request and where available, order such access from the applicable LEC. In such cases XO reserves the right to charge that end user, in lieu of XO's tariffed access rates, a rate equal to the rates charged by the applicable LEC to XO, including any adjustments to such charges necessary to reflect any rate changes instituted by the applicable local exchange carrier.

7.2.3 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Payphone Surcharge, per call	\$0.50
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Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7– GRANDFATHERED SERVICES, (CONT'D.)

7.2 XO Gold and Platinum Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*

7.2.4 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the state. Customers can reach a Directory Assistance Operator by dialing 411 or (NPA) 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

A. Rates

Directory Assistance, per call	\$2.25
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B. Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for the duration of the completed call as follows:

- (1) Customers placing the call from a telephone line that is subscribed to Company long distance service will be charged according to Customer's current Company rate plan.
- (2) Customers placing a call from a telephone line that is subscribed to Company local service only will be charged \$0.10 per minute for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

C. A credit will be given for calls to Directory Assistance as follows:

- (1) The Customer experiences poor transmission or is cut-off during the call;
- (2) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of the placement of the call to Directory Assistance.

Effective: April 2, 2008

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.2 XO Gold and Platinum Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*

7.2.5 Term and Volume Discount

Customers are eligible for these discounts based on usage levels and contract. Elements included in determining the annual commitment level, excluding taxes and surcharges, are: local line monthly recurring charges; local usage; intrastate, interstate, and international long distance usage; international toll-free usage, internet service, DSL services, conference calling services, and private line services. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's monthly invoice. The discount will be applied to the following elements: intrastate and interstate toll-free and outbound services; international toll-free; and other international services. In the event Customer's invoices fail to equal or exceed Customer's Gold/Platinum revenue commitment, Company will bill Customer for the actual amount of Company service utilized plus the difference between the actual amount of service utilized and Customer's annual revenue commitment.

Annual Commitment Level	One Year	Two Years	Three Years
\$3,600	5.0%	6.5%	8.5%
\$6,000	7.5%	9.5%	11.5%
\$12,000	12.5%	14.5%	16.5%
\$18,000	15.0%	17.0%	19.0%
\$24,000	17.5%	19.5%	21.5%
\$60,000	20.0%	22.0%	24.0%
\$120,000	22.0%	24.0%	26.0%
\$240,000	24.0%	26.0%	28.0%
\$600,000	26.0%	28.0%	30.0%

Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.2 XO Gold and Platinum Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*

7.2.6 Reserved for Future Use

Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.2 XO Gold and Platinum Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*

7.2.6 Reserved for Future Use

Effective: October 31, 2011

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7 – GRANDFATHERED SERVICES, (CONT’D.)

7.3 Dedicated Long Distance - *As of September 25, 2005, this product will only be available to current customers at their current locations*

Dedicated Long Distance provides Customer, where technically feasible, with a dedicated facility from the Customer premise to Company’s interexchange point of presence. To be eligible for this product, Customer must agree to a minimum annual commitment level of at least \$3,600. Elements included in determining the annual commitment level are: local line monthly recurring charges, excluding taxes and surcharges; local usage; intrastate, interstate, and international long distance usage; and international toll-free usage, internet service, DSL services, CAP services, conference calling services, and private line services. If the Customer terminates agreement before its expiration date, Customer is liable for any unfulfilled annual commitment amounts for each partial and entire year remaining in the contract term. The rates and charges described below do not include the applicable local loop charges.

The duration of each call for bill purposes will be rounded up to the nearest highest increment. six (6) second increments after an initial billing increment of sixty (60) seconds. Fractional cents will be rounded to the next highest cent. Per minute charges and the discount schedule apply to outbound (1+) and inbound (toll-free) calls.

The Company provides its Dedicated Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

Effective: July 15, 2010

OHIO INTEREXCHANGE PRODUCT DOCUMENT

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.3 Dedicated Long Distance, (Cont'd.) - As of September 25, 2005, this product will only be available to current customers at their current locations

Long Distance Rate (per MOU) \$0.078

Customers who enter into Service Order Agreements on or after April 19, 2001 will receive the following rate for Platinum service:

Dedicated Long Distance Rate (per MOU) \$0.063

Local Calls over Dedicated Long Distance Trunks (per MOU) \$0.06

(A) Monthly Recurring Charges

Verified Account Codes (1-100)	\$10.00
Verified Account Codes – per 100 after first 100	\$10.00
Changes to Verified Account Codes, per change	\$0.00
Toll Free Number – per number	\$13.50
Toll Free Number Directory Listing - 1-4 listings	\$10.00
Toll Free Number Directory Listing - 5-10 listings	\$10.00
Toll Free – Real Time ANI	\$100.00
Toll Free – Digital Number Identification Service	\$35.00
Toll Free – Call Blocking/Area Code (per change)	\$0.00
Toll Free – Overflow to Dedicated	\$0.00
Toll Free – Overflow to Switched	\$0.00

(B) Non-Recurring Charges

Verified Account Codes (1-100)	\$25.00
Verified Account Codes – per 100 after first 100	\$25.00
Changes to Verified Account Codes, per change	\$30.00
Toll Free Number – per number	\$0.00
Toll Free Number Directory Listing - Per Listing	\$35.00
Toll Free – Real Time ANI	\$200.00
Toll Free – Digital Number Identification Service	\$75.00
Toll Free – Call Blocking/Area Code (per change)	\$100.00
Toll Free – Overflow to Dedicated	\$50.00
Toll Free – Overflow to Switched	\$50.00

(C) Operator Assisted Surcharges

Directory Assistance, per call	\$2.25
Station to Station, per call	\$1.80
Person to Person, per call	\$3.00
Collect Call, per call	\$1.30
Third Number Billed, per call	\$1.30