

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

Pursuant to this Product Document, XO Communications Services, Inc. (“XO”) offers rates and terms for intrastate message toll services. Customers will have the option to combine their toll service with local calling as set out in XO Communications Services, Inc. Local Exchange Services Product Document.

In addition to the generally available rates and charges, XO Communications Services, Inc. will offer Customer Specific Pricing plans on a contractual basis to interested customers on a case by case basis.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**TABLE OF CONTENTS**

<b>Description</b>	<b>Page</b>
Title Page	1
Table of Contents	2
A. Application of Document	3
B. General Regulations	3
C. 800/888 Services	8
D. Directory Assistance	9
E. Operator Services	10
F. General Offerings – Category One Service Plans	11
G. Promotional Offerings - Category One	43
H. General Offerings – Category Two Service Plans	44
I. Promotional Offerings - Category Two	50

---

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**A. Application of Product Document**

This Product Document applies to Two-Point Message Toll Service within the State of Washington.

**B. General Regulations**

Please refer to XO Communications Services, Inc.'s Local Exchange Services Product Document for all applicable rules and regulations. The XO Communications Services, Inc. Message Toll Services Product Document defines products and rates for two service areas in the State of Washington. The two service areas are the Spokane Exchange defined by the boundaries of LATA 676 and the Seattle Exchange defined by the boundaries of LATA 674. The Spokane Exchange (LATA 676) will be referred to as Rate Area A and the Seattle Exchange (LATA 674) will be referred to as Rate Area B throughout this Product Document. Not all services listed in this Product Document are available in all service territories.

**1. Definitions**

**Originating Off-Net** - A call originating on and placed via non-company owned or company leased facilities.

**Originating On-Net** - A call originating on and placed via company owned or company leased local exchange facilities.

**Special Construction** - Subject to the arrangement of the Company and to all of the regulations contained in this Product Document, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (a) where facilities are not presently available, and Company agrees to construct those facilities;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

Special construction charges will be determined on a case by case basis.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**B. General Regulations, (Cont'd.)****1. Definitions, (cont'd.)**

**Station** - denotes the network control signaling unit and any other equipment provided at the customer's premises which enables a customer to establish communications connections and to effect communications through such connections.

**Station-to-Station** - is that service where the person originating the call from other than a public or semipublic coin telephone dials the telephone number desired and the call is completed without the assistance of a Company operator and the call is not billed to a number other than the originating number.

**Two-Point Message Toll Service** - is that of furnishing facilities for telecommunications between different local calling areas in accordance with the regulations and schedule of rates specified in this Product Document. The rates specified in this Product Document are in payment for all services furnished between the calling and called stations.

**2. Undertaking of the Company**

XO offers, subject to the terms and conditions specified in this Product Document, the use of its facilities where available for communications between customers.

**3. Priority of Service**

In case a shortage of facilities exists at any time either for temporary or protracted periods, the furnishing of Message Toll Service will be furnished, in all cases, pursuant to any applicable federal or state prioritization requirements.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**B. General Regulations, (Cont'd.)****4. Liability of the Company**

The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other effects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in the Company's equipment occurs. Adjustments within the limits provided herein may be made by direct payment to the customer or by credit to the customer's account.

**5. Use**

(a) Service is provided for use by the customer and may be used by others, when so authorized by the customer, provided that all such usage shall be subject to the provisions of this Product Document, and shall not affect the customer's responsibility for all payments required under this Product Document.

**(b) Use of Service for Unlawful Purposes**

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Company receives other evidence that such service is or will be used for such purposes.

**(c) Use of Service With Customer-Provided Equipment**

Customer-provided terminal equipment and communications systems may be connected to exchange facilities of the Company subject to the regulations, rates and charges applicable to the facilities as provided for in the Company's Product Documents.

**6. Customer Specific Pricing (CSP)**

Customer Specific Pricing arrangements for Toll services provided in this Product Document, can be furnished to meet the communications needs of specific customers on a case-by-case basis. Such Toll services will be provided to customers on a contractual basis. Each contract will be filed with the Commission under proprietary seal to become effective on ten day's notice.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations specified in other sections of this Product Document.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**B. General Regulations, (Cont'd.)**

**7. Reserved for Future Use**

**8. Reserved for Future Use**

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**B. General Regulations, (Cont'd.)**

**8. Reserved for Future Use**

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**C. 800/888 Services**

800/888 Service is usage rated and billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Product Document, the duration of each call for bill purposes will be rounded off to the nearest highest increment.

In addition to the following rates, a recurring \$5 (five) monthly fee will be assessed per 800/888 number.

Rates for 800/888 services are established by term (length of contract) and volume (number of minutes per month), based on the following:

**Rate Area A – Inbound Services**

<b>Volume</b>	<b>M/M</b>	<b>1 Year</b>	<b>2 Years</b>	<b>3 Years</b>
0-2000 minutes	\$0.105	\$0.10	\$0.098	\$0.095
2001-7000 minutes	\$0.10	\$0.095	\$0.093	\$0.090
7001-12,000 minutes	\$0.095	\$0.091	\$0.089	\$0.085
12,0001-20,000 minutes	\$0.09	\$0.085	\$0.083	\$0.080
20,0001+	\$0.085	\$0.080	\$0.078	\$0.075

**Rate Area B – Inbound Services**

<b>MOU per month, per Customer</b>	<b>M/M</b>	<b>1 Year</b>	<b>2 Years</b>	<b>3 Years</b>	<b>5Years</b>
0-16,500	\$0.09	\$0.08	\$0.08	\$0.08	\$0.07
16,501 +	\$0.07	\$0.06	\$0.06	\$0.06	\$0.06

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**D. Directory Assistance**

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the state. Customers can reach a Directory Assistance Operator by dialing 411 or (NPA) 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

	<b>Rate Area A</b>	<b>Rate Area B</b>	<b>Rate Area C</b>
Directory Assistance, per call			
IntraLATA	\$2.25	\$2.25	\$2.25
InterLATA	\$2.25	\$2.25	\$2.25

**1. Call Completion Feature**

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for the duration of the completed call as follows:

Customers placing the call from a telephone line that is subscribed to Company long distance service will be charged according to Customer's current Company rate plan.

Customers placing a call from a telephone line that is subscribed to Company local service only will be charged \$0.10 per minute for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

**2. A credit will be given for calls to Directory Assistance as follows:**

The Customer experiences poor transmission or is cut-off during the call; or

The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of the placement of the call to Directory Assistance

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**E Operator Assistance**

1. A Customer may obtain the assistance of an operator to complete message toll calls in the following manner:

**Third Number Billing** - Provides the Customer with the capability to charge a toll call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

**Collect Calls** - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

**Person to Person** - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

**Station to Station** - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

**General Assistance** - The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

2. **Operator Assisted Surcharges** - The following surcharges will be applied on a per call basis.

	<b>Rate Area A</b>	<b>Rate Area B</b>
Third Number Billing	\$0.65	\$0.65
Collect Calling	\$0.65	\$0.65
Person to Person	\$1.30	\$1.30
Station to Station	\$1.30	\$1.30

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans**

These services are available to Legacy XO Customers and to new Customers who are served out of a Central Office having facilities of the former XO Washington, Inc. but not the former Allegiance Telecom of Washington, Inc.

**1. XOPTION Service Offering**

The XOption Service Offering\* is a bundled offering for Business customers who purchase, at the same customer location, local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Services from the Company. This service is subject to the availability of facilities and only offered where technically feasible. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Pursuant to the XOption Service Offering set-forth in XO's Washington's Local Exchange Services Product Document, the Customer will receive unlimited monthly use of local exchange service and a specified amount of inbound and outbound domestic long distance service, depending upon the option selected. Additional intrastate inbound and outbound domestic long distance minutes of use above the specified amount listed for XOptions 1-16 shall be billed in six (6) second increments after an initial billing increment of sixty (60) seconds at a rate of \$0.05 per minute of use. Additional intrastate inbound and outbound domestic long distance usage above the specified amount for all XOptions will be billed pursuant to the Terms and Conditions governing interstate long distance traffic found on Company's website. Unused domestic long distance minutes may not be carried over to subsequent months or transferred to other users.

In addition to the services offered in the bundle promotion, Customers will be billed at the following rates for usage of the following optional services:

**International Service** - Customers choosing Option Numbers One (1) through Four (4) and Seven (7) through Eleven (11) and Sixteen (16) will be the Platinum Small Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website. Customers choosing Option Numbers Five (5) Six (6), Twelve (12) and Thirteen – Fifteen (13–15) will be the Platinum Medium Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website for international use.

**1.1 Term Discounts:**

XOption customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years	=	5% Discount
3 Years	=	10% Discount

\*Effective November 29, 2008, this product will be available only to current customers at their current location.

\*\*Effective November 29, 2008, this product will be available only to current customers.

---

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**2. Mini Bundle Offering**

The following Service Offering will be available to new or existing XO Customers who order the Mini Bundle Service and agree to the terms and conditions below. Existing customer is defined as a voice only or data only customer who is upgrading to the Mini Bundle. New customer is defined as someone who has not subscribed to these services for one year prior to this offering. Customer will be charged the Monthly Recurring Charge (MRC) found in the Local Exchange Services Product Document when ordering either one of the following Mini Bundles: A) A minimum of six but no more than nine voice lines, 1,500 minutes of domestic long distance service, and DSL; or B) A minimum of six but no more than nine voice lines, 1,500 minutes of domestic long distance service, and DIA. Any domestic long distance usage greater than the amount granted in this offering will be billed at .06 cents a minute. International usage will be offered under the Platinum Small Business Plan.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)****3. Multiple Service Discount #2**

XO Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts, or any off Product Document pricing. To be eligible, Customers must meet the following criteria:

- a) Customers must subscribe to XO local exchange and long distance services (“Voice Service”). The Local Exchange Voice service requirement is a minimum 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents);
- b) Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service (“Data Service”). Does not apply to Dedicated Web Hosting;
- c) New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer’s term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
- d) Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer’s service is terminated prior to the end of Customer’s term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)****4. InterLATA Network Access**

Company InterLATA Network Access is an InterLATA service that provides a dedicated transmission path between two customer designated premises. Where InterLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24 hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for InterLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

**4.1 Rates and Charges**

Rates and charges for InterLATA Network Access service are defined herein and are based on the locations of the customer designated premises in relation to Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of facilities from a service provider other than Company.

**4.1.1 Rate Elements** - Two rate elements apply to InterLATA Network Access: Channel Termination and Network Access Mileage.

**Channel Termination** - The Channel Termination rate element provides for the dedicated transmission path between two customer-designated premises. One Channel Termination charge applies per point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

**Network Access Mileage** - The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the two customer designated premises. The Mileage rate element is made up of two charges: a flat rate per circuit ("Fixed") and flat a per-mile rate ("Variable").

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

**F.. General Offerings - Category One Service Plans, (Cont'd.)**

**4. InterLATA Network Access, (cont'd.)**

**4.1.1 Rate Elements, (continued)**

The Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Mileage charges will not apply.

**4.1.2 Rate Application**

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises	Applicable Rate Elements
On-Net	Channel Termination charge(s);
Off-Net	Channel Termination charges; plus applicable Mileage Charges

**Qwest**

On-Net- DS1	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$92.00	\$313.25	NA	NA
2yr	\$92.00	\$313.25	NA	NA
3yr	\$84.00	\$313.25	NA	NA
Off-Net- DS1				
1yr	\$207.00	\$313.25	\$90.00	\$12.00
2 yr	\$207.00	\$313.25	\$90.00	\$12.00
3 yr	\$189.00	\$313.25	\$76.50	\$10.20

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

F. General Offerings - Category One Service Plans, (Cont'd.)

4. InterLATA Network Access, (cont'd.)

4.1.2 Rate Application, (continued)

**Verizon**

<b>On-Net- DS1</b>				
	<b>Channel Termination</b>		<b>Network Access Mileage Charge</b>	
<b>Term</b>	<b>MRC</b>	<b>NRC-Installation</b>	<b>Fixed</b>	<b>Variable</b>
1yr	\$220.00	\$450.00	NA	NA
2yr	\$220.00	\$450.00	NA	NA
3yr	\$220.00	\$450.00	NA	NA
<b>Off-Net- DS1</b>				
1yr	\$495.00	\$450.00	\$96.12	\$18.15
2 yr	\$495.00	\$450.00	\$96.12	\$18.15
3 yr	\$495.00	\$450.00	\$96.12	\$18.15

**Qwest**

<b>On-Net- DS3</b>				
	<b>Channel Termination</b>		<b>Network Access Mileage Charge</b>	
<b>Term</b>	<b>MRC</b>	<b>NRC-Installation</b>	<b>Fixed</b>	<b>Variable</b>
1yr	\$1,152.00	\$313.25	NA	NA
2yr	\$1,140.00	\$313.25	NA	NA
3yr	\$1,028.00	\$313.25	NA	NA
<b>Off-Net-DS3</b>				
1yr	\$2,592.00	\$313.25	\$330.70	\$90.70
2yr	\$2,565.00	\$313.25	\$323.95	\$88.83
3yr	\$2,313.00	\$313.25	\$306.90	\$84.15

## MESSAGE TOLL SERVICES PRODUCT DOCUMENT

## F. General Offerings - Category One Service Plans, (Cont'd.)

## 4. InterLATA Network Access, (cont'd.)

## 4.1.2 Rate Application, (continued)

## Verizon

On-Net- DS3				
Term	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$960.00	\$1,000.00	NA	NA
2yr	\$960.00	\$1,000.00	NA	NA
3yr	\$800.00	\$1,000.00	NA	NA
<b>Off-Net-DS3</b>				
1yr	\$2,160.00	\$1,000.00	\$1,175.54	\$58.19
2yr	\$2,160.00	\$1,000.00	\$1,178.54	\$58.19
3yr	\$1,800.00	\$1,000.00	\$1,178.54	\$58.19

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)****5. InterLATA Private Line Service**

Company InterLATA Private Line is a InterLATA service, which is used in conjunction with InterLATA Network Access. InterLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where InterLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for InterLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

**5.1 Rates and Charges**

Rates and charges for InterLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

**5.2 Rate Elements**

The rate element that applies to InterLATA Private Line is Longhaul Mileage.

The Longhaul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Longhaul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Longhaul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Longhaul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**5. InterLATA Private Line Service, (cont'd.)**

**(a) DS-1 Longhaul Mileage Rates**

**i) Rates for Off-Net Customers** - one or both ends of circuit terminates at a location off of XO's network.

Minimum Monthly Revenue Commitment			\$250.00
	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
Installation (non-recurring)	\$500.00	\$500.00	\$500.00
Channel Mileage			
Monthly Recurring			
Charge Per DS0 Mile	\$.099	\$.096	\$.091

**ii) Rates for On-Net Customers** - both ends of circuit terminate on XO's network. These rates are no longer effective after December 1, 2001.

Minimum Monthly Revenue Commitment			\$250.00
	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
Installation (non-recurring)	\$500.00	\$500.00	Waived
Channel Mileage			
Monthly Recurring			
Charge Per DS0 Mile	\$.080	\$.075	\$.070

**iii) Rates for On-Net Customers** - both ends of circuit terminate on XO's network. These rates are available to customers who sign up for service on or after December 1, 2001.

<b>Term:</b>	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
Installation (non-recurring)	\$500.00	\$475.00	\$450.00

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**5. InterLATA Private Line Service, (cont'd.)**

**(a) DS-1 Longhaul Mileage Rates**

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<b>Monthly Revenue</b>	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
\$0 - \$100,000	\$.048	\$.0456	\$.0432
\$100,001 - \$300,000	\$.0468	\$.04446	\$.04212
\$300,001 - \$1,000,000	\$.0456	\$.04332	\$.04104
\$1,000,001 - \$2,000,000	\$.0444	\$.04218	\$.03996
\$2,000,001 +	\$.0432	\$.04104	\$.03888

**iv) Rates for "Forward" Customers** - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
Minimum Monthly Revenue Commitment			\$250.00
Installation (non-recurring)	Not Available	\$500.00	\$500.00
Channel Mileage Monthly Recurring Charge Per DS0 Mile	Not Available	\$.075	\$.070

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**5. InterLATA Private Line Service, (cont'd.)**

**(a) DS-1 Longhaul Mileage Rates, (continued)**

**v) Other non-recurring charges**

Non-recurring charges	
Cancellation prior to install	\$100.00
Cancellation during install, prior to acceptance	\$300.00

**(b) DS-3 Longhaul Mileage Rates**

**i) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off of XO's network.**

Minimum Monthly Revenue Commitment			\$2,000.00
	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
Installation (non-recurring)	\$2,000.00	\$2,000.00	\$2,000.00
Channel Mileage			
Monthly Recurring			
Charge Per DS0 Mile	\$0.045	\$0.042	\$0.040

**ii) Rates for On-Net Customers - both ends of circuit terminate on XO's network. These rates are no longer available to new customers after December 1, 2001.**

Minimum Monthly Revenue Commitment			\$2,000.00
	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
Installation (non-recurring)	\$2,000.00	\$2,000.00	Waived
Channel Mileage			
Monthly Recurring			
Charge Per DS0 Mile	\$0.040	\$0.036	\$0.033

**iii) Rates for On-Net Customers - both ends of circuit terminate on XO's network. These rates are available to customers who sign up for service on or after December 1, 2001.**

<b>Term:</b>	<b>One Year</b>	<b>Two Year</b>	<b>Three Year</b>
Installation (non-recurring)	\$2,000.00	\$1,900.00	\$1,800.00

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**5. InterLATA Private Line Service, (cont'd.)**

**(b) DS-3 Longhaul Mileage Rates, (continued)**

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<b>Monthly Revenue</b>	<b>One Year</b>	<b>Two Year</b>	<b>Three Year</b>
\$0 - \$100,000	\$.0144	\$.01368	\$.01296
\$100,001 - \$300,000	\$.01428	\$.013566	\$.012852
\$300,001 - \$1,000,000	\$.01416	\$.013452	\$.012744
\$1,000,001 - \$2,000,000	\$.01404	\$.013338	\$.012636
\$2,000,001 +	\$.01392	\$.013224	\$.012528

**iv) Rates for "Forward" Customers** - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
Minimum Monthly Revenue Commitment			\$2,000.00
Installation (non-recurring)	Not Available	\$2,000.00	\$2,000.00
Channel Mileage			
Monthly Recurring Charge Per DS0 Mile	Not Available	\$.036	\$.033

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**5. InterLATA Private Line Service, (cont'd.)**

**(b) DS-3 Longhaul Mileage Rates, (continued)**

**v) Other non-recurring and monthly recurring charges**

**Non-recurring charges**

Cancellation prior to install \$100.00

Cancellation during install, prior to acceptance \$300.00

**Monthly Recurring Charge**

3-1 Mux \$500.00

**(c) OC-3 Transport Rates**

**i) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off of XO's network.**

Minimum Monthly Revenue Commitment	ICB		
	<b>1 Year Term</b>	<b>2 Year Term</b>	<b>3 Year Term</b>
Installation (non-recurring)	\$5,000.00	\$5,000.00	\$5,000.00
Channel Mileage Monthly Recurring Charge Per DS0 Mile	ICB	ICB	ICB

**ii) Rates for On-Net Customers - both ends of circuit terminate on XO's network. These rates are no longer available to new customers after December 1, 2001.**

Minimum Monthly Revenue Commitment	ICB		
	<b>1 Year Term</b>	<b>2 Year Term</b>	<b>3 Year Term</b>
Installation (non-recurring)	\$5,000.00	\$5,000.00	Waived
Channel Mileage Monthly Recurring Charge Per DS0 Mile	ICB	ICB	ICB

**iii) Rates for On-Net Customers – both ends of circuit terminate on XO's network. These rates are available to customers who sign up for service on or after December 1, 2001.**

<b>Term:</b>	<b>One Year</b>	<b>Two Year</b>	<b>Three Year</b>
Installation (non-rec	\$5,000.00	\$4,750.00	\$4,500.00

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**5. InterLATA Private Line Service, (cont'd.)**

**(c) OC-3 Transport Rates, (continued)**

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<b>Monthly Revenue</b>	<b>One Year</b>	<b>Two Year</b>	<b>Three Year</b>
\$0 - \$100,000	\$0.007839	\$0.007447	\$0.007055
\$100,001 - \$300,000	\$0.007722	\$0.007336	\$0.00695
\$300,001 - \$1,000,000	\$0.007605	\$0.007225	\$0.006845
\$1,000,001 - \$2,000,000	\$0.007488	\$0.007114	\$0.006739
\$2,000,001 +	\$0.007371	\$0.007002	\$0.006634

**iv) Rates for "Forward" Customers** - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

Minimum Monthly Revenue Commitment	ICB		
	<b>1 Year Term</b>	<b>2 Year Term</b>	<b>3 Year Term</b>
Installation (non-recurring)	Not Available	\$5,000.00	\$5,000.00
Channel Mileage			
Monthly Recurring Charge Per DS0 Mile	Not Available	ICB	ICB

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**5. InterLATA Private Line Service, (cont'd.)**

**(c) OC-3 Transport Rates, (continued)**

**v) Other non-recurring and monthly recurring charges**

**Non-recurring charges**

Cancellation prior to install	\$150.00
Cancellation during install, prior to acceptance	\$600.00

**(d) OC-12 Transport Rates**

**i) Rates for On-Net Customers – both ends of circuit terminate on XO’s network.**

<b>Term:</b>	<b>One Year</b>	<b>Two Year</b>	<b>Three Year</b>
Installation (non-recurring)	\$10,000.00	\$9,500.00	\$9,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<b>Monthly Revenue</b>	<b>One Year</b>	<b>Two Year</b>	<b>Three Year</b>
\$0 - \$100,000	\$.00924	\$.008778	\$.008316
\$100,001 - \$300,000	\$.009108	\$.008653	\$.008197
\$300,001 - \$1,000,000	\$.008976	\$.008527	\$.008078
\$1,000,001 - \$2,000,000	\$.008844	\$.008402	\$.00796
\$2,000,001 +	\$.008712	\$.008276	\$.007841

**(e) OC-48 Transport Rates**

**i) Rates for On-Net Customers - both ends of circuit terminate on XO’s network.**

<b>Term:</b>	<b>One Year</b>	<b>Two Year</b>	<b>Three Year</b>
Installation (non-recurring)	\$30,000.00	\$28,500.00	\$27,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<b>Monthly Revenue</b>	<b>One Year</b>	<b>Two Year</b>	<b>Three Year</b>
\$0 - \$100,000	\$.00792	\$.007524	\$.007128
\$100,001 - \$300,000	\$.007776	\$.007387	\$.006998
\$300,001 - \$1,000,000	\$.007632	\$.00725	\$.006869
\$1,000,001 - \$2,000,000	\$.007488	\$.007114	\$.006739
\$2,000,001 +	\$.007344	\$.006977	\$.00661

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**6. Employee Long Distance Program**

The Employee Long Distance Program provides Company Regular Full-Time and Part-Time employees who choose Company as their primary interexchange carrier with the following Intrastate InterLATA long distance and toll free rates. Employees are responsible for applicable taxes and surcharges.

**Rates**

InterLATA Long Distance	\$0.06
IntraLATA Long Distance	\$0.06
InterLATA Toll Free	\$0.06
IntraLATA Toll Free	\$0.06

**7. Property Tax Recovery Charge**

All intrastate services will be subject to a monthly Property Tax Recovery (PTR) charge of 0.374%. The PTR charge provides for recovery of property taxes imposed on the Company's telecommunications facilities. The PTR, however, is applied only to net intrastate charges, after the application of any service discounts and credits.

**8. Switched Long Distance Product**

**8.1** The Switched Long Distance Product is a measured business switched direct dialed outbound and inbound communications service. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Product Document, the duration of each call for bill purposes will be rounded off to the nearest highest increment. Toll Free service (applicable MRCs can be found on Page 62), Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this Product Document.

**8.1 Rates and Charges**

	Per Minutes of Use
IntraLATA	\$0.110*
Intrastate	\$0.110*

Effective February 19, 2010, the following rates will be available to new customers:

	Per Minutes of Use
IntraLATA	\$0.088
Intrastate	\$0.088

\* Effective February 19, 2010, these rates will be available to current customers.

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**9. XO Unlimited Business Plan**

**9.1** The XO Unlimited Business Plan is an outbound long distance calling plan available to Company's business customers who are also subscribed to Company's local, intraLATA, and interLATA service. Customers subscribing to this plan must make a one-year minimum commitment. The Monthly Recurring Charge includes both intraLATA and interLATA usage.

There is a 10 line maximum per service location. This Plan must be applied to all standard business lines at a given service location. The following restrictions apply to this offering: call-center applications are prohibited, including, but not limited to, auto-dialers; non-standard (e.g., excessive) internet connections and other data transmission are prohibited (services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard); and any use not consistent with standard business use, as reasonably defined by the Company, is prohibited. Toll Free service (applicable MRCs can be found on Page 62), Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this Product Document.

**9.2 Rates and Charges**

Monthly Recurring Charge, per line	\$20.00
------------------------------------	---------

## MESSAGE TOLL SERVICES PRODUCT DOCUMENT

**F. General Offerings - Category One Service Plans, (Cont'd.)****10. XO Long Distance Business Plan**

**10.1** XO Long Distance Business Plan is a long distance calling plan available to Company's who are also Company's local exchange customers. Customers must be subscribed to the Company's local, intraLATA, and interLATA service at the subscribed-to location. The plan includes outbound and inbound intraLATA and interLATA calling. Toll free calls that terminate on XO facilitates are included in the plan. A Monthly Recurring Charge will apply per service location. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this Product Document.

Customer chooses a plan based on minutes of use. If Customer's service location monthly usage exceeds the minutes of use for the plan chosen, it will be charged a per minute overage rate. Unused minutes will not be carried over to a subsequent month. Monthly recurring charge does not include any taxes, surcharges, or fees. Calls are billed in six second increments except the XO LD Business Plan (\$0.00 MRC) which will be billed in sixty (60) second increments.. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this Product Document.

**10.2 IntraLATA/Interstate Rates**

<b>Long Distance Packages</b>	<b>Monthly Recurring</b>	<b>Overage Rate Per Minute</b>
XO LD Business Plan	\$0	\$0.069
XO LD Business Plan 200*	\$7.50	\$0.045
XO LD Business Plan 500	\$17.50	\$0.043
XO LD Business Plan 1500	\$45.00	\$0.041
XO LD Business Plan 2500	\$68.75	\$0.035
XO LD Business Plan 5000	\$137.50	\$0.034
XO LD Business Plan 7500	\$206.25	\$0.033
XO LD Business Plan 10,000	\$275.00	\$0.032
XO LD Business Plan 15,000	\$412.00	\$0.031
XO LD Business Plan 20,000	\$550.00	\$0.030
XO LD Business Plan 25,000*	\$625.00	\$0.029
XO LD Business Plan 30,000	\$750.00	\$0.028
XO LD Business Plan 35,000*	\$875.00	\$0.027
XO LD Business Plan 40,000*	\$1,000.00	\$0.019
XO LD Business Plan 60,000	\$1,080.00	\$0.025
XO LD Business Plan 80,000	\$1,360.00	\$0.019

As of April 1, 2008, the following plan will be available to new customers:

XO LD Business Plan 40,000	\$1,000.00	\$0.026
----------------------------	------------	---------

\* As of April 1, 2008, these plans will be available to current customers only.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**11. Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.50
---------------	--------

**12. Historic Invoices**

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**13. Long Distance Reports**

Long Distance Report Packages are available to Customers upon request. These reports show call detail in various formats and are available to Customers in various packages of reports. Customer may elect to purchase any or all of these packages and will be billed on a per package basis per month. Additionally, Customers may elect to receive any or all of the reports within a package. Customer will receive reports on a monthly basis once the report is requested. If Customer chooses any or all reports out of one package, it will bill charged for the entire package. If Customer chooses to receive reports from two or more packages, customer will be billed for each package individually. The reports included in the Long Distance Report Packages are as follows:

<b>Package</b>	<b>Reports Available</b>	<b>MRC</b>
Package A	Report Call Duration Outbound Report Call Duration Toll Free Report Long Duration Calls Outbound Report Long Duration Calls Toll Free	\$10.00
Package B	Report Daily Traffic Toll Free Report Frequently Called Number Toll Free Report High Cost Toll Free Report Hourly Usage Summary Toll Free Report Usage by State Toll Free	\$10.00
Package C	Report International Usage By Country Report International Usage Summary Report Multi Location Analysis	\$10.00
Package D	Report Daily Traffic Outbound Report Frequently Called Number Outbound Report High Cost Outbound Report Hourly Usage Summary Outbound Report Usage by State Outbound Report Usage Origination	\$10.00

## MESSAGE TOLL SERVICES PRODUCT DOCUMENT

**F. General Offerings - Category One Service Plans, (Cont'd.)****14. XO Corporate Long Distance Plan**

XO Corporate Long Distance Plan is a long distance calling plan available to Customers who subscribe to Company's local or long distance facilities-based service. Customer subscribes to a monthly long distance revenue commitment level. Usage for domestic interstate dedicated and switched service and intrastate dedicated and switched service contribute to the Customer's commitment level. The commitment level subscribed to by the customer will determine the per minute rate billed to the Customer. . If customer's monthly total usage does not meet its subscribed commitment level, customer will be charged the difference between its usage and its commitment level.

Customers must subscribe to this service for a minimum of one year.

Operator Assistance and Directory Assistance services are not included in this plan, but are available to customers subject to the provisions of this tariff. Switched usage will be charged at the per minute rate described in this tariff's Switched Long Distance Product.

The service is billed in six (6) second increments after an initial billing increment of six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. The monthly recurring charge does not include any taxes, surcharges, or fees.

For Customers subscribed to the \$10,000 commitment level, toll free usage cannot exceed 60percent of customer's total long distance usage. If Customer exceeds this 60 percent threshold, it will be billed at the applicable LD usage rates for the next lower commitment level.

<b>Plan Name</b>	<b>LD Monthly Commitment</b>	<b>Dedicated Intrastate Rate Per Minute (1+ &amp; toll free)</b>
XO Freedom Plan	\$ 275	\$0.016
XO Capital Plan	\$ 720	\$0.016
XO Advantage Plan	\$ 1,080	\$0.016
XO Elite Plan	\$ 1,360	\$0.016
XO Professional LD Plan	\$ 1,800	\$0.016
XO National LD Plan	\$ 4,000	\$0.016
XO Executive LD Plan	\$ 7,000	\$0.016
XO Premiere LD Plan	\$10,000	\$0.016

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)****14. XO Gold and Platinum Services - *As of September 25, 2005, this product will only be available to current customers at their current locations***

XO's Gold and Platinum Services provide XO's customers with direct dialed communications services which are available for use by its customers on a twenty-four (24) hours a day seven days a week basis. Customers may originate Gold and Platinum services from locations served by the Company, and may terminate such calls to any location within the United States. Gold and Platinum Services include 1+ Outbound and Inbound Service, Operator Assistance, Toll Free Service and Directory Assistance Services as set forth below. Customers may not substitute other services or rates for those set forth in this section or other sections of this Product Document that are associated with the Gold and Platinum Service, excepted as explicitly permitted by the terms and conditions of the Gold and Platinum Service.

For the purposes of this Section, timing of messages will be determined by the following method.

- (a) Chargeable time begins when connection is established between the calling station and the called station.
- (b) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (c) **Usage Rates**

Usage Rates for Gold and Platinum Services are billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent. The following rates apply to intrastate interLATA and intraLATA calls.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**14. XO Gold and Platinum Services, (cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

**(c) Usage Rates (continued)**

XO Platinum is an On-Net service where XO is the provider of dial tone. XO Gold is an Off-Net service where the local dial tone is provided by a LEC other than XO.

**Standard Rates for Inbound and Outbound Services:**

Platinum Rate	\$0.0715 MOU
Gold Rate	\$0.110 MOU

\* If XO Communications Services, Inc. offers intraLATA service(s) elsewhere in this Product Document at rates that are different than the intraLATA rates set forth above, the customer as its option can substitute such rates for the intraLATA rates set forth above.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**14. XO Gold and Platinum Services, (cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

**(d) Access Lines**

Where XO is not the provider of special access to the customer, XO may, at the customer's request and where available, order such access from the applicable LEC. In such cases XO reserves the right to charge that end user, in lieu of XO's access rates, a rate equal to the rates charged by the applicable LEC to XO, including any adjustments to such charges necessary to reflect any rate changes instituted by the applicable local exchange carrier.

**(e) Payphone Surcharge**

A payphone surcharge will be charged for all originating payphone traffic including local, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call	\$0.50
----------	--------

**(f) Directory Assistance**

Customer's placing a Directory Assistance call as Gold and Platinum Service customers will be charged a rate of \$2.25 for each call.

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**14. XO Gold and Platinum Services, (cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

**(g) Reserved for Future Use**

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

- 14. XO Gold and Platinum Services, (cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

**(g) Reserved for Future Use****(h) Verified Account Codes**

Verified Authorization codes used to restrict and/or monitor long distance usage. Upon the customer's request, 1+ dialing is limited to caller with authorization access. The caller dials the 1+ number, is prompted for the code, and then connects to the dialed party.

	<b>MRC</b>	<b>NRC</b>
Verified Account Codes (1-100)	\$10.00	\$25.00
Verified Account Codes – per 100 after first 100	\$10.00	\$25.00
Changes to Verified Account Codes, per change	N/A	\$30.00

## MESSAGE TOLL SERVICES PRODUCT DOCUMENT

**F. General Offerings - Category One Service Plans, (Cont'd.)**

- 14. XO Gold and Platinum Services, (cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

**(h) Discounts**

Customers are eligible for discounts based on usage levels and contract terms as shown below. Elements included in determining the annual commitment level, excluding taxes and surcharges, are: local line monthly recurring charges; local usage; intrastate, interstate, and international long distance usage; international toll-free usage, internet service, DSL services, conference calling services, and private line services. The discount will be applied to the following elements: Intrastate and interstate toll-free and outbound services; international toll-free; and other international services. In the event customer's Company billings fail to equal or exceed Customer's Gold/Platinum revenue commitment, Company will bill Customer for the actual amount of Company service utilized plus the difference between the actual amount of service utilized and Customer's annual revenue commitment.

**Discount Schedule**

<b>Annual Commitment Level</b>	<b>1 Year</b>	<b>2 Year</b>	<b>3 Year</b>
\$3,600	5.0%	6.5%	8.5%
\$6,000	7.5%	9.5%	11.5%
\$12,000	12.5%	14.5%	16.5%
\$18,000	15.0%	17.0%	19.0%
\$24,000	17.5%	19.5%	21.5%
\$60,000	20.0%	22.0%	24.0%
\$120,000	22.0%	24.0%	26.0%
\$240,000	24.0%	26.0%	28.0%
\$600,000	26.0%	28.0%	30.0%

(Material on this page has been moved from Page 21)

## MESSAGE TOLL SERVICES PRODUCT DOCUMENT

**F. General Offerings - Category One Service Plans, (Cont'd.)**

- 15. Dedicated Long Distance** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

Dedicated Long Distance provides Customer, where technically feasible, with a dedicated facility from the Customer premise to Company's interexchange point of presence. To be eligible for this product, Customer must agree to a minimum annual commitment level of at least \$3,600. Elements included in determining the annual commitment level are: local line monthly recurring charges, excluding taxes and surcharges; intrastate, interstate, and international long distance usage; and international toll-free usage, internet services, DSL services, CAP services, conference calling services, and private line services. If the Customer terminates agreement before its expiration date, Customer is liable for any unfulfilled annual commitment amounts for each partial and entire year remaining in the contract term. The rates and charges described below do not include the applicable local loop charges.

The duration of each call for bill purposes will be rounded up to the nearest highest increment. Calls are billed in six (6) second increments after an initial billing increment of sixty (60) seconds. Fractional cents will be rounded to the next highest cent. Per minute charges and the discount schedule apply to outbound (1+) and inbound (toll-free) calls.

Intrastate Long Distance Rate \$0.065

Local Calls Over Dedicated Long Distance Trunks \$0.06

Customer may also choose any number of special features for the rates indicated.

<b>Feature</b>	<b>MRC</b>	<b>NRC</b>
Verified Account Codes (1-100)	\$10.00	\$25.00
Verified Account Codes, per 100 after first 100	\$10.00	\$25.00
Changes to Verified Account Codes, per change	N/A	\$10.00
Toll Free Number – per number	\$13.50	N/A
Toll Free Number Directory Listing – Per Listing	\$10.00	\$35.00
Toll Free – Real Time ANI	\$5.00	\$5.00
Allows Customer to receive calling party's telephone number as a component of the call set-up		
Toll Free – Digital Number Identification Service	\$0.00	\$450.00
Allows Customer with multiple toll free numbers at the same location to identify and dynamically route the specific toll free numbers to a different point of termination.		

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**15. Dedicated Long Distance, (cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

<b>Feature</b>	<b>MRC</b>	<b>NRC</b>
Toll Free Area Code Restriction / Allowance Allows Customer to specify areas from which toll free calls can or cannot originate. Customer can block access by country, state, LATA or NPA.	N/A	\$135.00
Route Advanced Overflow Allows Customer to control potential congestion of calls by sending overflow to a pre-determined dedicated access trunk. The dedicated long distance per minute rate above applies to these calls.	\$10.00	\$135.00
Payphone Blocking	\$0.00	\$135.00
Toll Free – Alternate Routing – Disaster	\$35.00	\$95.00
Toll Free Change Charge	N/A	\$35.00
Toll Free – Day of Year Routing	\$5.00	\$95.00
Toll Free Expedite Charge	N/A	\$500.00
Toll Free LATA Restriction / Allowance	\$0.00	\$135.00
Toll Free Message Referral	\$0.00	\$0.00
Toll Free NPA / NXX Restriction / Allowance	\$0.00	\$135.00
Toll Free State Restriction / Allowance	\$0.00	\$135.00
Toll Free Additional Listings	\$10.00	\$35.00
Toll Free Feature Package Includes: State Routing, LATA routing, Area Code Routing, NPA/NXX, Percent Allocation, Time of Day Routing, Time of Week Routing	\$35.00	\$35.00

**(a) Operator Service Surcharges**

Rates apply on a per call basis.

	<b>Automated</b>	<b>Live Operator</b>
Third Number Billed	\$0.65	\$1.50
Collect Calling	N/A	\$1.50
Person to Person	\$1.30	\$2.50
Station to Station	\$1.30	\$2.00
Directory Assistance	\$2.25	
Direct Connect/Station to Station	\$1.05	
Direct Connect/Person to Person	\$4.95	

\* XO provides its Dedicated Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)****16. Message Toll Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*****A. Intrastate Message Toll Service**

Message Toll Service (MTS) is a direct dialed communications service which is available for use by Customers twenty-four (24) hours a day. Customers may originate and terminate intrastate MTS from locations served by the Company within the state of Washington. Operator Assistance, Toll Free Service and Directory Assistance services are available to Customers of the Company's MTS service subject to the provisions of this Product Document. Rates for this Section are dependent upon the term of the Customer's contract and are usage sensitive. The duration of each call for billing purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded off to the nearest higher cent.

For the purposes of this Section, timing of messages will be determined by the following method.

- (1) Chargeable time begins when connection is established between the calling station and the called station.
- (2) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (3) Chargeable time does not include time lost due to faults or defects in the connection.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**16. Message Toll Services, (Cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

**B. Description of Charges and Rate Components**

For calls originating off-net, the following rate will apply. No term or volume discounts will be applied for this service. The service is usage sensitive and billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Product Document, the duration of each call for billing purposes will be rounded off to the nearest highest increment

**(1) On-Net Intrastate Message Toll**

**Rate Area A – Outbound Rates**

<b>On-Net MOU, per month, per Customer</b>	<b>*M/M</b>	<b>1 Year</b>	<b>2 Years</b>	<b>3 Years</b>
0-2000	\$0.100	\$0.090	\$0.085	\$0.080
2001-7000	\$0.095	\$0.085	\$0.080	\$0.075
7001-12,000	\$0.090	\$0.080	\$0.075	\$0.070
12,001-20,000	\$0.085	\$0.075	\$0.070	\$0.065
20,001+	\$0.080	\$0.070	\$0.065	\$0.060

**Rate Area B – Outbound Rates**

<b>On-Net MOU per month, per Customer</b>	<b>*M/M</b>	<b>1 Year</b>	<b>2 Years</b>	<b>3 Years</b>	<b>5Years</b>
0-3500	\$0.09	\$0.08	\$0.08	\$0.075	\$0.07
3501-6000	\$0.09	\$0.08	\$0.08	\$0.07	\$0.065
6001-30,000	\$0.07	\$0.06	\$0.06	\$0.055	\$0.055
30,001-90,000	\$0.07	\$0.055	\$0.055	\$0.05	\$0.05
90,001-200,000	\$0.06	\$0.05	\$0.05	\$0.045	\$0.045
200,001+	\$0.06	\$0.045	\$0.045	\$0.04	\$0.04

\* MOU per month for this subsection will be determined by the Company prior to furnishing service to the Customer. An estimate of monthly MOU will be used based on the Customer's previous carrier's monthly message toll service MOU.

**(2) Off-Net Intrastate Message Toll**

The following rate applies, per MOU: \$0.12

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**16. Message Toll Services, (Cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

**C. Timing of Messages**

- (1) Chargeable time begins when connection is established between the calling station and the called station.
- (2) Chargeable time ends when the calling station “hangs up” thereby releasing the network connection. If the called station “hangs up” but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (3) Chargeable time does not include time lost because of faults or defects in the connection.

**D. Small Business Package**

Customers purchasing the Small Business Package must also purchase XO Long Distance. The standard MOU per contract term rate as specified in the Section above and Section below is applicable to the Outbound and Inbound Long Distance Small Business Package Pricing in Rate Area A. Pricing of the four and five year contract terms will be the same pricing as the three year contract term specified in Sections C. and D. The Monthly Recurring Charges (MRC) and Non-Recurring Charges (NRC) for the Local Service provided in the Small Business Package are specified in XO's Local Exchange Services Product Document.

**Rate Area A**

<b>Contract Term</b>	<b>Local MRC</b>	<b>Local NRC</b>	<b>LD Outbound MOU</b>	<b>LD Inbound MOU</b>
1-Year	*	*	#	##
2-Years	*	*	#	##
3-Years	*	*	#	##
4-Years	*	*	#	##
5-Years	*	*	#	##

**Rate Area B**

Service Package is currently not available in this service territory.

- \* See XO Communications Services, Inc. Local Exchange Services Product Document for Local Monthly Recurring and Non-Recurring Rates.
- # See Section C. above for LD Outbound MOU pricing.
- ## See Section D below for LD Inbound MOU pricing.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**F. General Offerings - Category One Service Plans, (Cont'd.)**

**16. Message Toll Services, (Cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

**E. Employee Sales Program**

The Employee Sales Program will allow XO employees to sell XO Long Distance Services to family, friends and neighbors at a reduced rate. Employees are defined as regular, full-time and do not include part-time, temporary or contractor. The following discount rate will apply to Customers participating in the Employee Sales Program for XO Long Distance Service.

**Rate Area A & Rate Area B**

Outbound	\$ .07	MOU
Inbound	\$ .08	MOU

In addition to the following rates, a recurring \$5.00 (five) monthly fee will be assessed per 800/888 number.

**17. Administrative Service Charge**

The Administrative Service Charge is being applied to help recover administration and system support costs associated with providing, maintaining, and ensuring quality of service. The Administrative Service Charge will be applied as follows:

Monthly Recurring Charge	<u>Per Billing Invoice</u> \$12.50
--------------------------	---------------------------------------

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**G. Promotional Offerings – Category One Service Plans**

The company, from time to time, may make promotional offerings of its services that may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to duration, the date and times of the offerings and the locations where the offerings are made.

**1. Small Business Services Administrative Service Charge Promotion**

Beginning October 1, 2011 and October 15, 2011, XO will offer to its Small Business Services customers a discounted Administrative Service Charge rate of \$7.50 per month. This discounted rate will be offered to these customers until May 31, 2012. At the expiration of this promotion, these customers will receive Administration Service Charge at an undiscounted rate. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**H. General Offerings – Category Two Service Plans**

**1. Uni-rate Long Distance Service (ULD)**

Description - Uni-Rate Long Distance Service (ULD) is a communications service which is available for use by the Customer twenty-four (24) hours a day. The Customer may originate ULD from locations served by the Company and may terminate in all locations within the state but outside of the LATA from which the call is placed. ULD calls will be billed in six (6) second increments with an initial billing period of sixty (60) seconds per call.

Variations - The service is offered in two variations depending on the method that the Customer employs to gain access to the Company’s network for use of the service:

Presubscription B ULD is offered in Feature Group D (FGD) exchanges whereby the Customer’s local telephone lines are presubscribed by the local exchange company (LEC) to the Company’s ULD service, such that "1+" interLATA calls are automatically routed to the Company’s network.

Dedicated B ULD is offered to the extent that facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company’s POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

**Rates and Charges:**

<b>Per Minute</b>	<b>Qwest Region</b>	<b>Verizon Region</b>
Switched ULD	\$0.1296	\$0.1296
Dedicated ULD	\$0.095	\$0.100

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**H. General Offerings – Category Two Service Plans, (Cont'd.)****2. Toll Free 8XX Service**

Description Toll free 8XX Service provides the Customer with a telephone number within the toll free 8XX NPAs, enabling the Customer or User to receive incoming calls to that number which originate from any station on the public switched telecommunications network within the State of Washington. All charges for incoming toll free 8XX calls are billed to the Customer. Toll free 8XX Service calls may be received over:

- (a) **Company-Provided Access Services** - The Customer must designate one or more channels on a digital, dedicated access facility, for use in conjunction with the Company's toll free 8XX Service, prior to commencement of service. Service provided in this manner is Dedicated Toll Free 8XX; or
- (b) **Company Provided Exchange Access Lines** - Exchange Access Lines provided to the Customer by the Company can be pre-subscribed by the Customer to the Company's Switched Toll Free 8XX Service.

**General B** - The toll free 8XX Service arrangement is an inward calling switched service which permits a call to be completed at the Customer's location without charge to the calling party. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll free 8XX Service calls are billed in six (6) second increments, with an initial billing period of sixty (60) seconds per call. A MATR of 30 seconds per call applies during the billing period, which if adjusted, will be billed as a nonrecurring charge. In addition, there is a nonrecurring and monthly recurring toll free 8XX Service number charge, which will be applied either on a "per toll free 8XX number basis for shared access or on a "per routing arrangement basis for dedicated access. Two types of toll free 8XX Service is offered by the Company.

**Switched Toll Free 8XX** - calls are originated via shared-use facilities and are terminated via the Customer's LEC-provided local exchange access line.

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**H. General Offerings – Category Two Service Plans, (Cont’d.)**

**2. Toll Free 8XX Service, (cont’d.)**

Dedicated Toll Free 8XX calls are originated via shared use facilities and are terminated via dedicated access facilities connecting the Customer’s premises and the Company’s switch site serving the Customer’s location. This service is offered to the extent that facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer’s trunk-compatible PBX or other suitable equipment to the Company’s switch site POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

	<b>Qwest Region</b>		<b>Verizon Region</b>	
	<b>Non-Recurring</b>	<b>Monthly Recurring</b>	<b>Non-Recurring</b>	<b>Monthly Recurring</b>
Switched Toll Free Line Charge, per 8XX number	\$10.00	\$13.50	\$10.00	\$13.50

<b>Per Minute:</b>	<b>Qwest Region</b>	<b>Verizon Region</b>
Switched Toll Free 8XX	\$0.1296	\$0.1296

	<b>Qwest Region</b>		<b>Verizon Region</b>	
	<b>Non-Recurring</b>	<b>Monthly Recurring</b>	<b>Non-Recurring</b>	<b>Monthly Recurring</b>
Dedicated Toll Free Line Charge, per routing arrangement	\$40.00	\$50.00	\$10.00	\$13.50

<b>Per Minute:</b>	<b>Qwest Region</b>	<b>Verizon Region</b>
Dedicated Toll Free 8XX	\$0.095	\$0.1000

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**H. General Offerings – Category Two Service Plans, (Cont’d.)**

**3. Across America 1+ Plans**

Across America 1+ service plans are available to Facility- and Resale-based local exchange end users. Across America 1+ Plan rates apply to both direct dialed (1+) and Toll Free Services (TFS). For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Toll-free calls will be billed in six (6) second increments with an initial billing period of sixty (60) seconds. Certain plans have additional requirements, which are noted in the plan description below. For toll Free Service (TFS), the following rates apply to all traffic originating and terminating within the state. The following service charges apply to TFS:

Monthly Recurring Charge, per toll-free number:	\$13.50
Non-Recurring Charge, per toll-free number:	\$10.00

**9.9 LD/TFS**

Customers subscribing to this plan must choose XO as their interexchange carrier for InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this Product Document.

<b>Intrastate InterLATA Rate Per Minute</b>	<b>Term Minimum</b>	<b>Toll Usage Minimum</b>
\$0.1100	Month-to-Month	None

**Small Business 7.9 LD/TFS**

Small Business 7.9 LD plan requires a minimum \$5.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose XO as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this Product Document.

<b>Intrastate InterLATA Rate Per Minute</b>	<b>Term Minimum</b>	<b>Toll Usage Minimum</b>
\$0.1100	Month-to-Month	\$5.00

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**H. General Offerings – Category Two Service Plans, (Cont’d.)**

**3. Across America 1+ Plans, (cont’d.)**

**Business Value 6.9 LD/TFS**

Business Value 6.9 LD plan requires a minimum one-year term commitment and minimum of \$50.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose XO as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this Product Document.

<b>Intrastate InterLATA Rate Per Minute</b>	<b>Term Minimum</b>	<b>Toll Usage Minimum</b>
\$0.1100	One (1) Year	\$50.00

**Business Saver 5.9 LD/TFS**

Business Saver 5.9 LD plan requires a minimum one-year term commitment and a minimum of \$200.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose XO as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this Product Document.

<b>Intrastate InterLATA Rate Per Minute</b>	<b>Term Minimum</b>	<b>Toll Usage Minimum</b>
\$0.1100	One (1) Year	\$200.00

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**H. General Offerings – Category Two Service Plans, (Cont’d.)**

**4. Employee Long Distance Program**

The Employee Long Distance Program provides Company Regular Full-Time and Part-Time employees who choose Company as their primary interexchange carrier with the following Intrastate InterLATA long distance and toll free rates. Employees are responsible for applicable taxes and surcharges.

**Rates**

InterLATA Long Distance	\$0.06
IntraLATA Long Distance	\$0.06
InterLATA Toll Free	\$0.06
IntraLATA Toll Free	\$0.06

**5. Property Tax Recovery Charge**

All intrastate services will be subject to a monthly Property Tax Recovery (PTR) charge of 0.374%. The PTR charge provides for recovery of property taxes imposed on the Company’s telecommunications facilities. The PTR, however, is applied only to net intrastate charges, after the application of any service discounts and credits.

**6. Historic Invoices**

The Company will furnish, upon Customer’s request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

**7. True Savings Long Distance Rate Plan**

True Savings offers interLATA intrastate calling that requires a Minimum Monthly Usage Commitment, per service location, of \$14.95 in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Customers subscribing to this plan must choose the Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

InterLATA Intrastate, Per Minute \$0.0627

MESSAGE TOLL SERVICES PRODUCT DOCUMENT

---

**H. General Offerings – Category Two Service Plans, (Cont’d.)**

**8. Administrative Service Charge**

The Administrative Service Charge is being applied to help recover administration and system support costs associated with providing, maintaining, and ensuring quality of service. The Administrative Service Charge will be applied as follows:

	<u>Per Billing Invoice</u>
Monthly Recurring Charge	\$12.50

**I. Promotional Offerings – Category Two Service Plans**

The company, from time to time, may make promotional offerings of its services that may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to duration, the date and times of the offerings and the locations where the offerings are made.

**1. Small Business Services Administrative Service Charge Promotion**

Beginning October 1, 2011 and October 15, 2011, XO will offer to its Small Business Services customers a discounted Administrative Service Charge rate of \$7.50 per month. This discounted rate will be offered to these customers until May 31, 2012. At the expiration of this promotion, these customers will receive Administration Service Charge at an undiscounted rate. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.