

Allegiance Dial-Up Access Configuration

Windows 95/98/ME Configuration

Steps to properly configure your Dial-Up Network.

1. Click "Start", go to "Settings", and then choose "Control Panel"
2. Double click the "Network" icon.
3. You should only have three items in this window. They are: "Client for Microsoft Networks" (or "Microsoft Family Logon"), "Dial-Up Adapter", and "TCP/IP". If you have more items, or if you do not have them at all, please contact Customer Care.
4. Double click "TCP/IP"
5. In the TCP/IP window, Select the "IP Address" tab. Make sure "Obtain An IP Address Automatically" is checked.
6. Select the " WINS Configuration" tab. Make sure "Disable WINS Resolution" is selected.
7. Select the "Gateway" tab. Make sure there is nothing under "Installed Gateways". If there is, click on each one and choose "Remove".
8. Select the "DNS Configuration" tab. Make sure "Disable DNS" is selected.
9. Click "OK", then "OK" again. At this point, the computer may begin to install some files. It may also prompt you for your CD or Diskettes. Once it is finished, it will ask you to Restart. Go ahead and restart the computer.
10. After restart is complete, double click on "My Computer", then double click on "Dial-Up Networking". If Dial-Up Networking is not present in this window, please contact Customer Care.
11. In the Dial-Up Networking window, double click on "Make New Connection".
12. Replace "My Connection" with "Allegiance Dialer" (this can actually be anything you like). Make sure your modem is properly selected in the bottom half of this screen. Click "Next".
13. Enter the area code from which you are calling.
14. Enter the dial-up POP number for the market from which you are calling.
15. Click "Next", then click "Finish".
16. In the Dial-Up Networking window, click once on the connection you have just created (Allegiance Dialer), then go to the "File" menu and choose "Properties".
17. Select the "Server Type" button or tab. In this window, make sure that "TCP/IP" is the only thing checked in this window. Uncheck anything else that may be checked.
18. Click "OK", and if necessary, click "OK" again.
19. In the Dial-Up Networking window, double click on the connection you have just created.
20. Enter the Allegiance Username and Password provided by Allegiance. Click on the "Save Password" box (this step will only be necessary the first time you connect).
21. Click on the "Connect" button. You should hear the modem dial, then the modems connecting. After a few seconds, you should be connected.

Windows NT 4.0 Configuration

Steps to properly configure your Dial-Up Network.

1. Click "Start", go to "Settings", and then choose "Control Panel".
2. Double click on the "Network" icon.
3. Select the "Services" tab and ensure you have Remote Access Service (RAS). If you do not have Remote Access Service installed, do so by clicking "Add", choose "Remote Access Service", then click "OK".
4. Click "Remote Access Service", then click "Properties".
5. In the TCP/IP window, Select the "IP Address" tab. Make sure "Obtain An IP Address Automatically" is checked.
6. In the Remote Access Setup window, select your modem, then click "Network".
7. Make sure "TCP/IP" is the only option selected, click "OK", and then click on "Continue".
8. Double click "My Computer", then double click "Dial-Up Networking". If this is your first time accessing Dial-Up Networking, you will be prompted with a window stating that you do not have

- any phone book entries. Click "OK" to create one. If this is not your first time accessing Dial-Up Networking and you already have at least one phonebook entry, click "New".
9. Select the "Basic" tab. In the "Entry Name" field, type "Allegiance Dialer". In the "Phone Number" field type the dial-up POP number for the market from which you are calling. For ten digit dialing, make sure to enter all 10 digits. Make sure your modem is selected next to "Dial Using".
 10. Select the "Server" tab.
 11. Make sure that "TCP/IP" and "Enable PPP LCP extensions" are the only items checked, then click "OK".
 12. Click "OK" again, then click "Close" to finish setting up your Allegiance Dialer connection.
 13. Double click on "My Computer", then double click on "Dial-Up Networking".
 14. Click "Dial". This will bring up a dialog box for username, password, and domain.
 15. Type in your username and password provided by Allegiance Telecom and leave the domain area blank. Click on the "Save Password" box (This step will only be necessary the first time you connect.)
 16. Click "Connect". You should hear the modem dial, then the modems connecting. After a few seconds, you should be connected.