





**XO® Anywhere:** This powerful feature provides unified communications and allows you to work from anywhere as

if you were in the office. It gives your company a professional appearance no matter where your employees are working from. XO Anywhere simplifies communications with a single Flex number to help customers and co-workers find you and ensure you never miss an important call again. And it comes with an easy-to-use toolbar that allows you to manage your phone features in real time.

**Online Feature Management:** The web-based portal allows a group administrator to provision and configure certain resources for a group of end users. The functions that can be performed through Online Feature Management include:

- Reset Voicemail passwords
- Enable / disable voice features on existing phone lines
- Configure group services
- Call pick up groups
- Hunt groups

**XO IP Network:** XO IP Flex leverages the XO nationwide network and soft switch technology to provide advanced IP-based voice and data services. For security purposes, all voice calls travel over a dedicated IP connection rather than the public Internet.

### Features

Every XO IP Flex standard package includes \*\*:

- Unlimited local calling
- Unlimited site to site calling \*\*\*
- One Toll Free number
- A choice of calling plans
- Dedicated Internet Access
- Dynamic Bandwidth Allocation
- Visual Voicemail
- Web-based Online Feature Management
- Web Basics Hosting with Junk Mail & Virus Filtering
- Call Forwarding
- 3-Way Calling
- Call Hold, Pick-up and Transfer
- Caller ID Name, Number or Line Block
- Call Return
- Call Waiting
- Last Number Redial
- Do Not Disturb
- Hunt Groups (sequential, circular, uniform, simultaneous)
- Inbound Call Routing
- Voice Mail
- Call Acceptance and Rejection options
- Direct Inward Dialing extensions (DIDs)
- Direct Outward Dialing (DOD) and 2-way DID trunks

\* Flat rates vary by market. Overage charges apply.

\*\* Feature availability based on customer's selection of connectivity: analog lines, T-1 CAS Trunks or ISDN PRI

\*\*\* Unlimited site-to-site calling between a customer's XO IP Flex, XO IP Flex with VPN and XO SIP locations.

### Optional Features

- XO Anywhere Package for unified communications
- Account Codes, Verified and Non-verified
- Additional DIDs in blocks of 20 and 100
- Additional Toll Free numbers
- Auto Attendant
- Business Call Center
- Conferencing Services
- Directory Assistance
- International Outbound Calling
- Larger Web Hosting plans
- Managed Security
- Voice Virtual Private Network (VPN)
- Automatic Call Routing

### XO® IP Flex Optional Applications

**Auto Attendant** provides businesses with a powerful and flexible tool to field inbound calls and deliver them to the intended destination. The Auto Attendant is reached by dialing an associated phone number or an extension. Once connected to the Auto Attendant, a greeting is played that provides a menu of options to complete call routing.

**Voice Virtual Private Network (VPN)** enables multi-location businesses to configure private dial plans for on-net call routing. Your designated group administrator builds the dial plans in Online Feature Management and can add subsequent locations as your business grows. Users within an enterprise can call each other by dialing the appropriate location code and extension.

**Automatic Call Routing** is a business continuity failover option that automatically redirects an incoming call to an alternate number such as a mobile, home phone, PBX main number or another dedicated phone number, in the event of an unforeseen interruption in service.

**Business Call Center** helps businesses establish technical assistance lines, customer support numbers, or order-taking centers. Business Call Center builds on the basic Hunt Group service to provide a complete, business-ready application. Hence, Business Call Center offers the routing capabilities of Hunt Groups service, plus provides sophisticated call-handling features like queuing and music on hold.

### Contact XO

For more information, contact your XO Sales Representative today.

