

About XO Communications

XO Communications is a leading nationwide provider of advanced communications services and solutions for businesses, enterprises, government, carriers and service providers.

XO customers include more than half of the Fortune 500, in addition to leading cable companies, carriers, content providers and mobile network operators. Utilizing its unique combination of high-capacity nationwide and metro networks and broadband wireless capabilities, XO offers customers a broad range of managed voice, data and IP services with proven performance, scalability and value in more than 85 metropolitan markets across the United States.



For more information, call your XO sales representative, visit www.xo.com or call: **866.349.0134**

Not all features available with all XO services. Contact your XO sales representative for details.

Optional Toll-Free Number Features

Add Domestic Toll-Free numbers to your XO® service and select from a full range of optional features, depending on your needs. XO can help recommend the solution that is the best fit for your business. Many Domestic Toll Free calling features* are available individually or bundled in convenient packages.

Directory Listing

- Lists your toll free number in yellow page and toll-free directories

Call Area Selection

- Helps to reduce your telecommunications costs by allowing you to block calls from outside your service area

Day of Week, Day of Year (Holiday), Routing

- Allows customers with multiple locations to project an image of a 24/7 business because calls from one location can be routed to another location in a different time zone

Dialed Number Identification Service

- Gives you advance notification of which number is being dialed by the incoming caller so you know how to answer the call

Alternative Routing

- Reroutes calls to another location in the event of an emergency so you don't lose vital business calls

Disconnect Referral Messages

- When you disconnect toll free numbers, this feature notifies and redirects your end users to a new number, so you don't lose important calls

Geographic Based Rerouting

- Helps you streamline traffic usage based on state or region

Overflow Routing (Route Advance)

- Helps you control potential toll free number congestion so you capture every incoming call

Payphone Blocking

- Lets you avoid the surcharge for payphone calls by blocking calls from end users who call your toll free number from a payphone

Percentage Allocation Routing

- Allocates traffic to various terminating locations to avoid call congestion on your toll free line

Real Time Automatic Number Identification Delivery

- Allows you to pull customer information from a database before the call to your toll free number connects

Time of Day/Time of Interval Routing

- Allows you to reroute toll free numbers by time of day, using 15-minute intervals