unify

Benefits

- Multi-location solutions with nationwide coverage in more than 85 major metropolitan markets
- Feature-rich offerings that include call forwarding, three-way calling and DIDs
- One provider and the convenience of one bill for all of your local voice services
- Services including Business Lines, ISDN PRI, Voice Messaging, Directory Assistance, Operator Services

Local Voice Services

With Local Voice Services, you can tailor your communications with dependable, cost-effective solutions that are available in the places you do business.

Standard local voice offerings include Basic Business Lines, ISDN, Voice Messaging, National Directory Assistance and Operator Services. Select the feature packages to strengthen the foundation of your communications system, benefit from competitive pricing for a whole range of options, and choose the billing option that works for you.

Local Voice Services

- Deliver a reliable local solution that truly matches your requirements—in one location or in many markets across the country
- Offer standardized features, including naming and functionality, in all XO markets
- Include high-quality, productivity-enhancing calling options and voice messaging features
- Can be combined with your XO Long Distance Plan and other services for increased savings and the convenience of one bill.

Local Voice Services are available in more than 85 markets nationwide. So whether you need a Business Line in New York, or an ISDN PRI in Los Angeles, you can find it all with one supplier on one bill.

A Range of Offerings and Features

With Local Voice Services, you benefit from a range of offerings and features including call forwarding, call waiting, three-way calling, direct inward dialing (DID), speed calling and hunting. XO can custom design a solution for your business, regaurdless of the size of your company or how many locations you have.

Basic Business Lines

Business Lines offer clear, reliable connections for voice, fax or voice-grade modem traffic to the Public Switched Telephone Network (PSTN). This service offers a host of productivity-enhancing optional features—a la carte or in convenient feature packages—that make it easy to save more when you buy more. Business Lines are a great solution for small offices. With over 24 features to choose from, XO Business Lines offer the functionality you want and need.

ISDN PRI

Two-way Primary Rate Interface (PRI) is a digital trunking service that incorporates integrated Service Digital Network (ISDN) technology for high-capacity digital access from a Customer Premise Equipment (CPE) to our local switched network. This service provides simultaneous access as well as transmission and switching of voice, data and imaging services.

Voice Messaging

Voice Messaging is a versatile option that offers a method for your customers to communicate with you when you are unavailable. The standard voice mailbox is ideal for the average user, while the enhanced mailbox provides additional capacity and features for the power user. Advanced messaging services allow for flexibility and efficiency with your telecom solution.

- Standard Voice Mail offers an efficient way to capture messages while you are away from the office or on the phone.
- Enhanced Voice Mail offers enhanced mailbox features for an individual Business line, with more capacity and available message time than a standard basic mailbox.
- Listen Only Mailbox provides information to an incoming caller but does not collect any incoming messages.
- Extension Voice Messaging allows you to create a voice mail menu with one greeting and one layer of multiple extension mailboxes below the main box. Because the extension boxes can be reached only through the main menu and cannot be dialed directly, more people can receive messages without tying up multiple phone lines.
- Auto Attendant Messaging is for businesses that need a voice messaging system that can directly route callers through a variety of menu options.

XO National Directory Assistance

All XO Local Services customers automatically get access to XO National Directory Assistance.

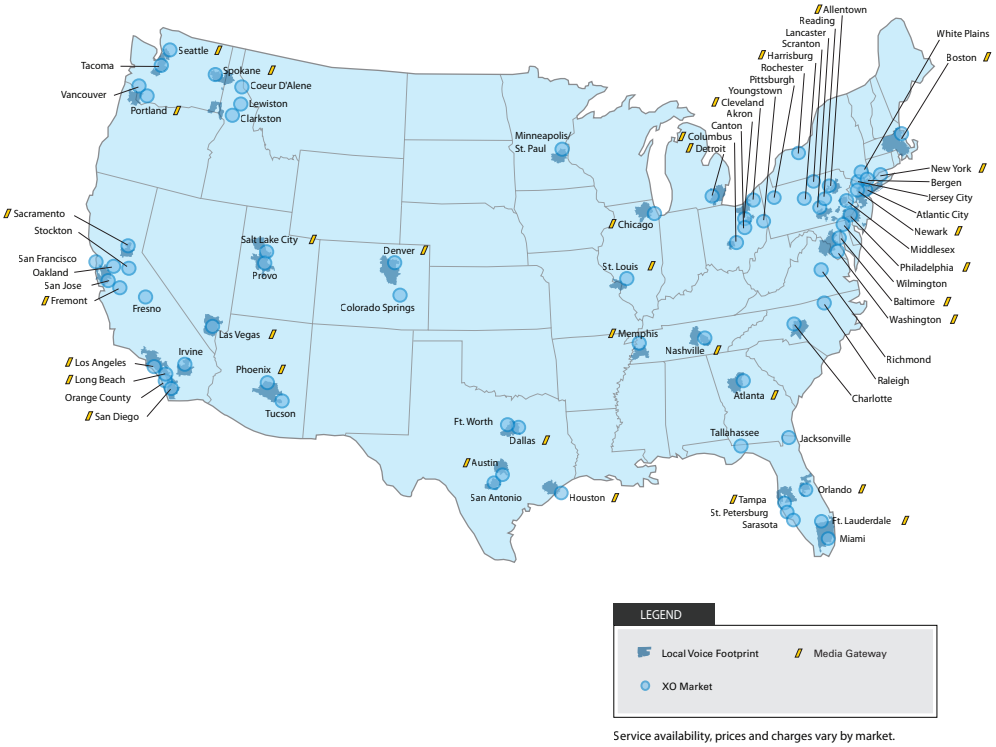
- Local and national service available at a single low rate that includes three lookups or reverse lookups per call, to anywhere in the domestic U.S., Puerto Rico, U.S. Virgin Islands and Canada, as well as call completion.
- International directory service is available at a low rate per call, and includes one lookup.

XO makes it simple for you to get the information you need, when you need it.

XO Operator Services

All Local Services automatically receive access to XO Operator Services. A choice of live operator or auto-attendant is available with calling card/credit card, third number billed, collect, person-to-person, and station-to-station calls, as well as busy line verification and busy line interrupt.

Voice Network: XO Communications



Service availability, prices and charges vary by market.

About XO Communications

XO Communications is a leading nationwide provider of advanced communications services and solutions for businesses, enterprises, government, carriers and service providers.

XO customers include more than half of the Fortune 500, in addition to leading cable companies, carriers, content providers and mobile network operators. Utilizing its unique combination of high-capacity nationwide and metro networks and broadband wireless capabilities, XO offers customers a broad range of managed voice, data and IP services with proven performance, scalability and value in more than 85 metropolitan markets across the United States.

For more information, call your XO sales representative, visit www.xo.com or call: 866.349.0134

XOLVSO-0412

© Copyright 2012. XO Communications, LLC. All rights reserved. XO, the XO design logo, and all related marks are trademarks of XO Communications, LLC.