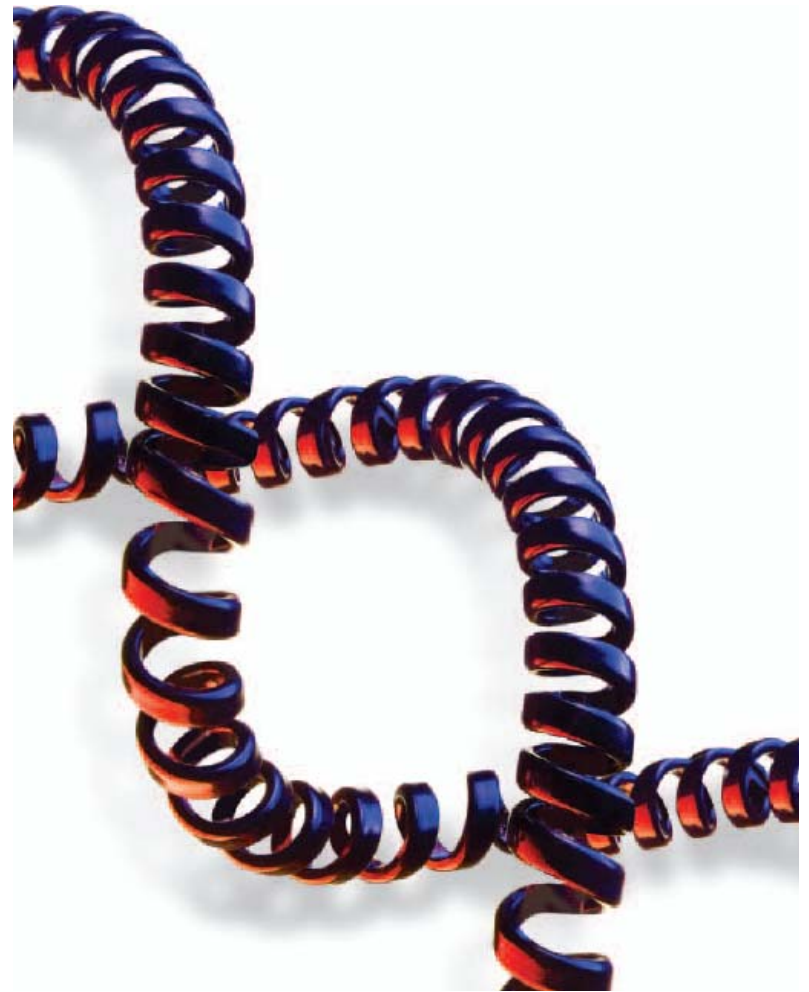


We've cracked the code on the next generation of business communications.

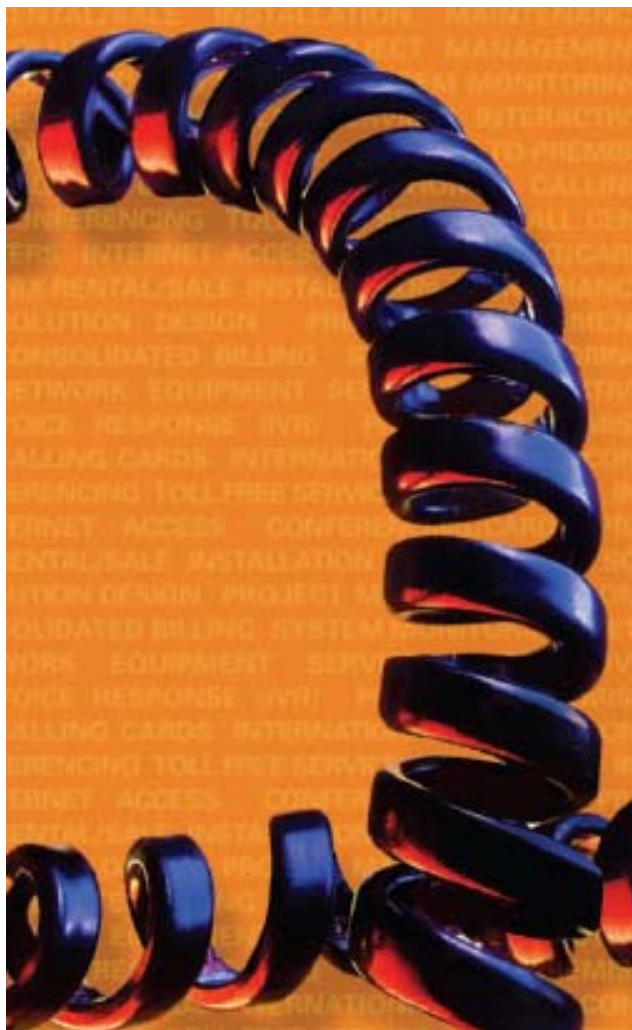
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Boost productivity and trim costs with XO® One iPBX.

IP telephony is the future of business communications. That's why proven provider, XO Communications has partnered with the leading PBX manufacturer, Avaya Inc. to bring you the complete VoIP bundled solution—XO One iPBX.

It's one simple bundle of voice, data, equipment and professional services that can be customized to meet the specific communications needs of your business, including local and long distance calling and Internet access. All managed and billed from one vendor on one invoice. With XO One iPBX, you get a single point of contact for network and equipment-related issues, plus responsive customer care backed up by dedicated service and relationship specialists from both Avaya and XO. XO handles everything from the phone equipment and the network to maintenance, installation, and dedicated Customer Care.

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The Power of VoIP

Voice over Internet Protocol (VoIP) turns analog audio signals into digital data that can be transmitted over any digital network, such as a LAN, WAN or the Internet. With this revolutionary technology, voice traffic can travel over the same network as your data.



To learn more about VoIP and how it is changing business communications, visit our Online Learning Center at www.xo.com/learnvoip.

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Consolidate voice and data with a proven provider

XO One iPBX allows businesses like yours to take advantage of the increased efficiency and significant savings of IP-based technology. With over 100 years of combined experience, XO® and Avaya offer dependable service, a comprehensive menu of IP telephony, and professional solutions customized to meet your requirements. iPBX is an integral part of the XO One Managed Services portfolio, our family of one-stop, single point of contact products that provide bundled telecommunications and professional services solutions to business and enterprise customers like you. iPBX, like all XO One solutions, combines

network services, equipment, management and maintenance into a single service offering – billed on a single monthly invoice.





**We depend on XO
for everything.**

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Available Dynamic Bandwidth*

Traditional phone and data services require you to have separate circuits for voice and data, or to allocate fixed bandwidth, or “channels” to one service or the other. XO One iPBX — like other XO VoIP services — offers an available Dynamic Bandwidth option — with selected iPBX bundles — that allows you to utilize a single circuit for voice and data, while it continuously adjusts the bandwidth allocated for both. This real-time dynamic bandwidth allocation gives priority to voice traffic, but makes additional data bandwidth capacity available when your phone lines are idle.

 ● Voice ● Data	
Traditional Services <ul style="list-style-type: none">• Dedicated Voice and Data Channels• No capacity flexibility as demand fluctuates	XO One iPBX <ul style="list-style-type: none">• Capacity continuously adjusts to ongoing demand fluctuations• Voice traffic always has priority

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Improve your bottom line.

Dealing with multiple vendors usually means getting multiple invoices. And separate invoices make it that much more difficult to manage costs, and stay on top of your communications budget. With XO One iPBX, everything is billed on a single monthly invoice—including services provided at multiple locations. This simplified approach to billing makes it easier to control your communications cost and reduce the administrative burden of managing multiple vendors. It all adds up to a lower total cost-of-ownership, improving your bottom line.



XO saved us money.

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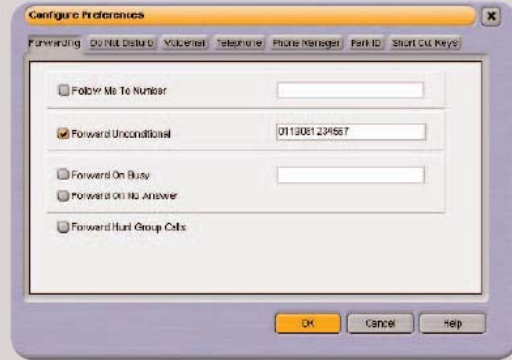
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Avaya Phone Manager

With the Avaya IP Phone Manager application, users can control their telephones from their PCs. Two versions of Phone Manager are available with XO One iPBX: Phone Manager Lite, and Phone Manager Pro. Phone Manager Lite is a free IP Office application that allows all employees visual access to features and capabilities, including setting up and holding conference calls.

Phone Manager Lite works with digital or IP phones, and offers advanced telephone functionality through a networked, desktop PC.

Phone Manager Pro offers even more features, including integration with contact management packages for screen popping, voicemail and more.



Go with the proven provider.

XO has more than a decade of experience in delivering network and managed service solutions to businesses. The XO nationwide, private IP network connects 75 metropolitan markets, operates more than 9,000 route miles of local fiber, and handles more than 15 billion minutes of VoIP traffic a year. XO can manage, monitor, and control the path of every call. And there's the added benefit of Avaya's century of experience as a global leader in IP telephony, PBX management, and communications applications, systems and services.



**We upgraded with XO
One iPBX.**

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Networked by XO. Powered by Avaya.



5400 Series

Avaya 5400 series digital telephones deliver advanced productivity-boosting features, including a large display, key labeling and a 100-entry call log. They are designed to be a cost-effective choice for any business.



5600 Series

Avaya 5600 series IP telephones are designed for organizations that want a cost-effective way to enjoy the benefits of converged communications. These IP telephones connect directly to your office LAN, simplifying your communications infrastructure. With the 5600 series telephones, remote employees can access the full set of features while working outside the office location.



IP Office

The Avaya IP Office is an integrated voice and data solution designed to grow with your business. Powered by Avaya's latest advancements in converged voice and data technology, IP Office supports a wide range of telephones, including the 5400 series Digital phones and the 5600 series IP phones.

AVAYA

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One contact. One source. One solution.

With XO One iPBX, you get a bundled telecommunications and professional services solution, customized to meet the specific communications needs of your business.

All XO One iPBX packages include:

- Local voice and long distance
- Internet access
- Avaya IP Office
- Avaya digital or IP phones
- Embedded Voicemail or Voicemail PRO
- Auto Attendant
- Authorization Codes
- Caller ID Name
- Toll-Free Number(s)
- Meet Me Conferencing
- Customer service features like automatic call distribution, Hunt Groups and queue announcements
- Productivity enhancing applications like click to dial, call logs, and a graphical user interface for phone administration
- Management, maintenance, and professional services

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What you can add:

- Additional Toll Free numbers
- Analog, digital wireless, or DECT (IP wireless) phones*
- Productivity enhancing applications like screen pop and integration with customer relationship management databases*
- Self service options (Interactive Voice Response) and contact center reporting packages like Compact Business Center or Contact Call Center
- Mobility features like one number calling, message notification and voice mail to email integration.

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