



DISRUPTION MITIGATION

A Business Continuity Solution

Maintain communications with employees, customers and partners with a wide range of disaster mitigation services from XO Communications.



Unexpected network outages and natural disasters are a part of the reality of today's business environment. XO Communications offers services that can help you mitigate the risks from these events and continue to communicate with your employees, customers and partners.

When faced with unforeseen events, our services can enable your employees to continue to communicate with each other, as well as with customers and partners – which helps to allow your company or organization to operate “business as usual.” With teleworking services from XO, you can continue to communicate remotely when primary facilities are closed, and rapidly deliver urgent messages to employees, customers and partners on many popular devices.

Tools for Conducting Business Remotely

Our network-based voice and data services are designed to help maintain communications so that your business can continue to operate in the face of an unplanned event or natural disaster. These services include:

- XO® Anywhere – Allow employees to work from any location by turning any phone into their XO IP Flex office phone line.

- XO® Conferencing – Provide employees with an efficient means to remotely conduct business by leveraging various voice, web-based, and multi-media collaboration tools.
- XO® Managed Security – Enable employees to work remotely with secure access to applications and data over the public Internet.
- Hosted Voicemail – Allow employees to continue to communicate remotely and still send and receive messages.
- Hosted Email – Allow employees to continue to send and receive Emails from any Web browser.

Tools for Delivering Urgent Messages to Customers, Employees, Key Stakeholders and Partners

Utilize notification services from XO Communications for a wide range of business challenges, including network outages, business interruptions, closed facilities and unexpected events. These services include:

- XO® Connect – Multi-Modal Notification solution that allows you to broadcast multi-media messages including voice, text (SMS) and Email.
- Outbound Notification with Interactive Voice Response – Offers the ability to quickly and efficiently provide information to customers, employees and partners, and the flexibility for call recipients to act on the call and conduct transactions instantaneously without the cost associated with live operators.