



BUSINESS CONTINUITY

Protect your business with a broad range of solutions from XO Communications.



Network Protection



Information Protection



Disruption Mitigation

It's pretty simple. When your network goes down, so does your business. Natural disasters. Human error. Malicious attacks. Any number of unforeseen events can slow or shut down the communications systems so vital to today's businesses. When networks fail, operations are put at risk and losses can mount quickly. Not only can these outages result in lost revenue and productivity, but they can damage your credibility and reputation with customers, shareholders and partners. With so much at stake, your business needs solutions that will help to ensure "business-as-usual" in the face of unforeseen communication outages.

In today's "always-on" business environment, creating and implementing a business continuity and disaster recovery plan is becoming increasingly critical for a number of reasons:

- Protecting revenue, ensuring employee productivity, and protecting your business' reputation
- Government mandated regulations and industry guidelines that require your company to have business continuity plans
- Stopping the increasing number of threats to your IT infrastructure and being more proactive in protecting your IT infrastructure against events that can impact your business

With XO Communications, you can have the peace of mind in knowing that you have business continuity solutions that are delivered over a secure, reliable, high performance network, designed with built-in redundancy, diversity and high performance standards. Let XO be your partner for business continuity solutions that deliver bottom-line benefits and help you.

Objective	XO Service	Benefit
Protect My Network	Wireless Network Resiliency	Provides back-up connection via high-speed broadband wireless connections
	Dedicated Internet Access Redundancy and Re-Routing	Ensure availability of applications and access with back-up or shared IP ports when primary IP port is unavailable
	MPLS IP-VPN	High-performance private wide area network solution for primary or as "always-on" back-up network
	High-Bandwidth Network Transport	Provides additional layer of network resiliency with Ethernet and wavelength services for connecting locations and data centers
	Collocation	Provides secure back-up facilities for data center operations
	Applications Performance Management	Proactive monitoring of applications and network performance so issues can be better anticipated
	Voice Re-Routing and Redundancy Services	Ability to re-route inbound large call volumes to alternate locations or phone numbers
Protect My Information	MPLS IP-VPN	Ensures data traffic transmitted across network does not touch the public Internet
	Managed Security	Protection for data against outages from hacking and viruses
	Managed Backup	Data back-up to remote location with full restore back to primary data center
	Perimeter Email Protection	Filters and scans Email to reduce spam and viruses and backs up Email after an outage
	Web Hosting	Facilitates ongoing web operations during an outage because server is hosted by XO
Mitigate Disruption	Teleworking	Allow employees to work anywhere with unified communications, conferencing, remote VPN and hosted Email services
	Notification Services	Provides voice and multi-media communication tools for notifying employees, customers and partners in the event of an outage