



Benefits

- **Eliminate capital expenses**— of buying PBX systems and phones
- **Gain operational savings**— with the certainty of being able to project monthly expenses; by combining voice and data over a single circuit; and through free local and site-to-site calling among your locations
- **Enjoy the benefits of IP and Unified Communications**— using High Definition voice, and mobility features that allow users to seamlessly move conversations between mobile and office phones
- **Free up IT resources**— by eliminating ongoing maintenance requirements
- **Enjoy peace of mind**— with a future proof solution, and business continuity features
- **Centralize control of standardized calling features in the cloud**—and allow administrators and users to manage their own features quickly through a robust, secure online portal
- **Be assured of superior call quality**—through clarity and quality of service monitoring

Hosted PBX

Benefit from IP communications, easier network management, and enhanced employee productivity.

Hosted PBX is a highly scalable, IP communications service that allows multi-location businesses and organizations to dramatically cut the capital investments and operating costs of managing enterprise-wide communications, simplify communications infrastructures and accelerate the deployment of IP and unified communications.

IP Communications for the Enterprise

The end-to-end IP communications solution from the leader in business Voice over IP and SIP trunking services, Hosted PBX, provides your organization unprecedented return on investment:

- Freedom to upgrade to full IP-PBX features and functionality and IP phone sets without having to purchase new PBX equipment
- Operational savings with free local and site-to-site calling within the enterprise network
- The certainty of a predictable monthly cost per employee for company-wide Voice over IP services
- The ability to free up IT resources by outsourcing IP communications to a trusted and experienced service provider.

The solution integrates:

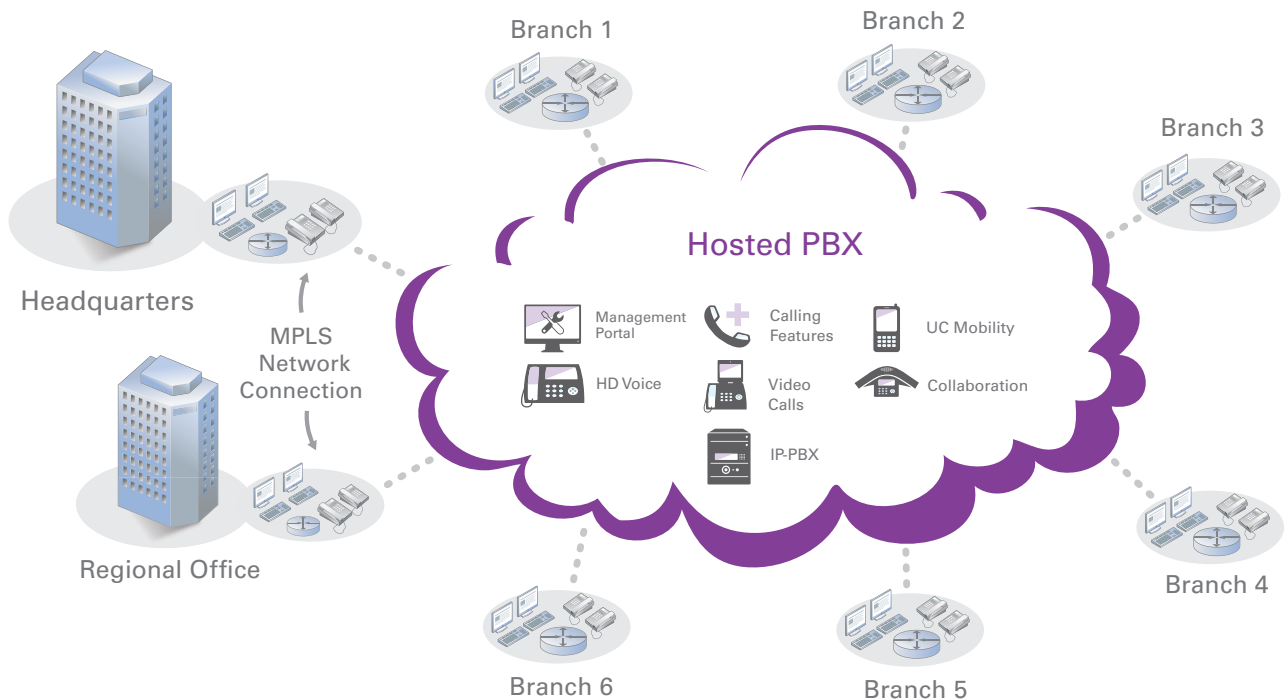
- A full range of IP telephony features
- Local and long distance calling
- Enterprise-wide High Definition (HD) voice
- Network services
- Convenient and secure online management of calling features
- SIP-enabled, High Definition phones.

One Comprehensive Solution

Hosted PBX packages enterprise IP telephony as a Communications-as-a Service with a predictable, per user pricing model. With this solution, the delivery of IP voice is managed over the Tier 1 XO nationwide network and the PBX functionality is moved from customer premise to the cloud. With live voice quality monitoring, built-in redundancy and an uptime service guarantee, Hosted PBX has all of the benefits you need to easily and confidently deliver high-quality voice and communications across the enterprise.

Leadership & Nationwide Coverage

XO Communications is the leading business VoIP and SIP Trunking provider with the largest share of the VoIP access services market and the largest number of business end users: more than 1 million.



Since all of the applications for Hosted PBX reside in the cloud, businesses can enjoy the benefits of IP communications without having the extensive upfront capital costs of installing new equipment. This significantly reduces a burden on IT organizations of having to manage and maintain the communications infrastructure at each location.

XO Communications IP communications services are available in 2,700 cities and 80% of the major U.S. metropolitan markets—so you can connect more of your locations with Hosted PBX services. With more than 12 years of experience in delivering Voice over IP services, you can rest assured that XO Communications has the expertise to provide network and VoIP assessments, site qualification and deployment to ensure that your installation and cutover goes smoothly.

A Full Range of Calling Features

Unlike many competitive services, Hosted PBX calling features and IP phone sets are included standard in the monthly price per seat.

Standard calling features include:

Individual User Features

Anywhere – With the exceptional mobility features of the Hosted PBX Anywhere feature, you can:

- Automatically and seamlessly move a call from your mobile to a fixed phone without having to dial extra numbers
- Make a call from any phone anywhere and caller ID displays your office number
- Automatically forward voice mail to your email
- Make and receive calls from any device, at any location, with only one phone number, one dial plan, one voice mailbox, and a unified set of features.

Other standard user features include:

- **Alternate Numbers**—be reached through up to 10 other phone numbers/extensions
- **Anonymous Call Rejection**—block calls from parties that restrict their caller IDs from view

- **Automatic Call Back**—call someone back when his/her phone isn't busy
- **Busy Lamp Field**—enable receptionists to monitor employees' phone status regardless of where the employees are working
- **Call Forwarding (Always, Busy, No Answer, Not Reachable, Selectable)**—gain multiple ways to redirect incoming calls to another destination when a line is busy
- **Call Return**—use an abbreviated code to call back the last person you spoke with
- **Call Transfer**—Transfer a call
- **Call Waiting**—Answer calls while already engaged with other calls
- **Calling Line ID Delivery Blocking**—Block display of an individual's caller ID
- **Do Not Disturb**—Set the phone so that it appears busy to callers
- **Abbreviated dialing within company or enterprise network**—Call others within your company without dialing 10 digits
- **Last Number Redial**—Repeat the last call you made by keying in a special code
- **Multiple Call Arrangement**—Speak to two parties before transferring a call

- **N-Way Call**—Speak to a third-party before transferring a call
- **Privacy**—Prevent your number from being visible to your group or in the online employee directory
- **Push-to-Talk**—Enjoy intercom-like functionality among specific stations
- **Selective Call Acceptance and Rejection**—allow or deny calls after hours, holidays or for some other reason
- **Shared Call Appearance**—enables other site users to monitor, answer or make calls with your number from their phone set
- **Three-Way Call**—make three-way conference calls
- **Voice Messaging/Voice Mail**—use a voice portal from any phone to set up voice mail preferences, record greetings or listen to and forward voice mail messages, send voice mail to email or cell phones or allow callers to reach a live attendant

Standard Office Seat



Polycom® SoundPoint® IP 335

Executive Office Seat



Polycom® SoundPoint® IP 450

Conference Room



Polycom® SoundStation® IP 6000

Executive Receptionist Seat



Polycom® SoundPoint® IP Attendant

Analog Seat

For fax machines, printers, etc..

Individual User Features	Standard Office Seat	Executive Office Seat	Conference Room	Executive Receptionist Seat	Analog Seat
Alternate Numbers		✓		✓	
Anonymous Call Rejection	✓	✓		✓	
Anywhere Plus	✓	✓		✓	
Automatic Call Back	✓	✓		✓	
Busy Lamp Field		✓		✓	
Call Forwarding (Always, Busy, No Answer, Not Reachable, Selectable)	✓	✓	✓	✓	✓
Call Return	✓	✓	✓	✓	✓
Call Transfer	✓	✓	✓	✓	✓
Call Waiting	✓	✓	✓	✓	✓
Calling Line ID Delivery Blocking	✓	✓		✓	
Do Not Disturb	✓	✓	✓	✓	
Abbreviated Dialing	✓	✓	✓	✓	✓
Last Number Redial		✓		✓	✓
Multiple Call Arrangement		✓		✓	
N-Way Call		✓	✓	✓	
Privacy	✓	✓		✓	✓
Push-to-Talk		✓		✓	
Selective Call Acceptance and Rejection		✓		✓	
Shared Call Appearance		✓	✓	✓	
Three-Way Call	✓	✓		✓	
Voice Messaging/Voice Mail	✓	✓		✓	
Group Features					
Auto Attendant	✓	✓	✓	✓	
External Calling Line ID Delivery	✓	✓	✓	✓	
Hunt Group	✓	✓	✓	✓	
Instant Group Call	✓	✓	✓	✓	
Voice Messaging/Voice Mail Group Administration	✓	✓	✓	✓	

Group Administrator Features

- **Auto Attendant**—answers the phone and provides a personalized message with options of how to reach a specific party, extension or group
- **External Calling Line ID Delivery**—delivers caller ID to an individual's phone
- **Hunt Groups**—automatically process incoming calls received by one number among a group or users or agents based on pre-selected routing patterns
- **Instant Call Group**—automatically contact employees of a pre-defined group of a multi-party conference call
- **Voice Messaging Group**—configure voice mail portal features for employees within a group.

Enjoy Competitive Long Distance Outside of Your Enterprise Network

With Hosted PBX, you may select one of several XO Corporate Long Distance calling plans that allow you to simplify and easily manage your company's long distance call numbers outside of your corporate network under one plan. Each plan has a monthly commitment

threshold, and all calling from your locations contributes to the monthly commitment amount, or you may choose to not commit to a volume of usage per month and pay all usage at a predictable, affordable rate. Under the Corporate LD plans, you can simplify and save with volume discounted rates for in-state and state-to-state calls, 6/6 billing increments and 2-digit call rounding. Calls to all U.S. territories and usage from domestic toll-free numbers are included in the plan.

Enhance Communications, Boost Productivity

With Hosted PBX, you enjoy virtual PBX functionality without the upfront capital costs of upgrading phone systems or phone sets—plus gain all of the operational savings of comprehensive IP communications across your entire enterprise. Enhance the productivity tools, mobility and experience of your workforce with the solution that easily scales with your organization as it grows.

About XO Communications

XO Communications, a subsidiary of XO Holdings, is a leading nationwide provider of advanced communications services and solutions for businesses, enterprises, government, carriers and service providers.

XO customers include more than half of the Fortune 500, in addition to leading cable companies, carriers, content providers and mobile network operators. Utilizing its unique combination of high-capacity nationwide and metro networks and broadband wireless capabilities, XO offers customers a broad range of managed data and IP services with proven performance, scalability and value in more than 85 metropolitan markets across the United States.



For more information, call your XO sales representative, visit www.xo.com or call: **866.349.0134**

