

## XO® IP FLEX

**Converged Voice over IP (VoIP) solution offering voice and data service with unparalleled simplicity, flexibility and value via the XO IP Network**

XO COMMUNICATIONS

XO IP Flex is one simple bundle containing a complete package of communications solutions for your business, including local and long distance voice, Internet access and web hosting. All consolidated on one invoice. From a single provider. For a flat monthly rate\*. XO IP Flex is available with Business Lines, Digital Trunks or ISDN-PRI connectivity.

Finally, one source for all your communications needs. XO IP Flex simplifies the purchase and maintenance of local, long distance, Internet, and Web hosting services.

Each XO IP Flex package contains a standard set of features as well as optional à la carte services and applications. And XO IP Flex works with your existing analog phones system, so there's no new equipment to purchase.

XO IP Flex is available in port speeds of 1.5 Mbps, 3.0 Mbps, 4.5 Mbps and 10 Mbps and includes between 5 and 72 Voice Grade Equivalents, depending on port speed and connectivity selected. Connectivity choices include analog lines, T-1 CAS Digital Trunks and ISDN-PRI.

Every XO® IP Flex standard package includes \*\*:

- Unlimited local calling
- Unlimited site to site calling \*\*\*
- One Toll Free number
- A choice of calling plans
- Dedicated Internet access
- Dynamic Bandwidth Allocation, which increases Internet access speeds, while voice traffic always takes priority for maximum call quality.
- Web-based Online Feature Management
- Web Basics Hosting Package with Junk Mail & Virus Filtering
- Call Forwarding
- 3-Way Calling
- Call Hold, Pick-up and Transfer
- Caller ID Name & Number and Caller ID
- Line Block
- Call Return
- Call Waiting
- Last Number Redial

- Do Not Disturb
- Hunt Groups (sequential, circular, uniform, simultaneous)
- Inbound Call Routing
- Voice Mail
- Call Acceptance and Rejection options
- Visual Voicemail
- Direct Inward Dialing extensions (DIDs),
- Direct Outward Dialing (DOD) and 2-way DID trunks
- Caller ID Name & Number

Optional features and applications can be added to XO IP Flex packages on an à la carte basis:

- Account Codes, Verified and Non-verified
- Additional DIDs in blocks of 20 and 100
- Additional Toll Free numbers
- Auto Attendant
- Business Call Center
- Calling Card
- Conferencing services
- Directory Assistance
- International Outbound calling
- Larger Web Hosting plans
- Managed Security
- Voice Virtual Private Network (VPN)

### Why XO IP Flex? Simplicity, Flexibility and Value.

#### Flat Rate Pricing:

It's a great cost management and budget tool. In addition to unlimited local and site to site calling, XO IP Flex offers a choice of calling plans to fit your business calling needs.

**Dynamic Bandwidth Allocation:** Rather than assign fixed capacity for traditional voice and data traffic, XO IP Flex allows the full use of the IP circuit to support data traffic when voice lines are idle. However, voice traffic will always have priority so businesses get maximum utilization and value from their integrated access circuit while ensuring the highest quality of service.



**Online Feature Management:** The web-based administrative portal – called Online Feature Management - allows a group administrator to provision and configure certain resources for a group of end users. The functions that can be performed via Online Feature Management include:

- Reset Voicemail passwords
- Enable / disable voice features on existing phone lines
- Configure group services
  - Call pick up groups
  - Hunt groups

**XO IP Network:** XO IP Flex leverages the XO National OC-192 IP network and softswitch technology to provide advanced IP-based voice and data services. And for security purposes, all voice calls travel over a dedicated IP connection rather than the public Internet.

#### **XO® IP Flex Optional Applications:**

**Auto Attendant** provides businesses with a powerful and flexible tool to field inbound calls and deliver them to the intended destination. The Auto Attendant is reached by dialing an associated phone number or an extension. Once connected to the Auto Attendant, a greeting is played that provides a menu of options to complete call routing.

**Voice Virtual Private Network (VPN):** Enables multi-location businesses to configure private dial plans for on-net call routing. Your designated group

administrator builds the dial plans in Online Feature Management and can add subsequent locations as your business grows. Users within an enterprise can call each other by dialing the appropriate location code and extension.

**Business Call Center** helps businesses establish technical assistance lines, customer support numbers, or order-taking centers. Business Call Center builds on the basic Hunt Group service to provide a complete, business-ready application. Hence, Business Call Center offers the routing capabilities of Hunt Groups service, plus provides sophisticated call-handling features like queuing and music on hold.

With a robust set of standard features and an optional suite of productivity-enhancing applications that work with your current phone system or PBX, XO IP Flex is a reliable and secure bundled solution for one or multiple office locations. Add to that the value of unlimited local and site-to-site calling, a choice of calling plans, and the flexibility of Dynamic Bandwidth Allocation, and you'll see why XO IP Flex is the simple solution for all of your communications needs.

**Contact XO®** – For more information, contact your XO Sales Representative today.

- \*Flat rates vary by market. Overage charges apply.
- \*\* Unlimited free site to site calling between a customer's XO IP Flex, XO IP Flex with VPN and XO SIP locations
- \*\*\*Feature availability is base on customer's selection of connectivity choice: analog lines, T-1 CAS Trunks or ISDN-PRI

